

# Best Quality Practices for Small-scale Manufacturing and Scooping Operations

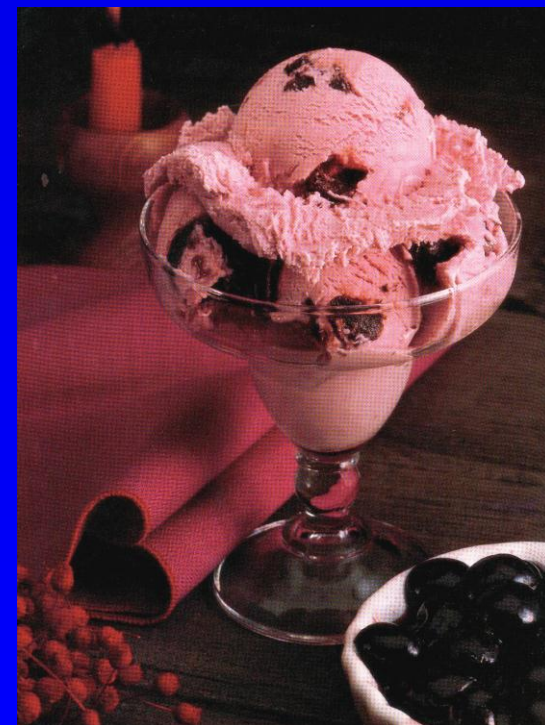
Prof. H. Douglas Goff, Ph.D.  
University of Guelph, Canada




## Dairy Education Series



Welcome to the *NEW* Dairy Education  
Series at the University of Guelph !



[www.uoguelph.ca/foodscience/content/dairy-education-series](http://www.uoguelph.ca/foodscience/content/dairy-education-series)



H. Douglas Goff  
Richard W. Hartel

# Ice Cream

*Seventh Edition*

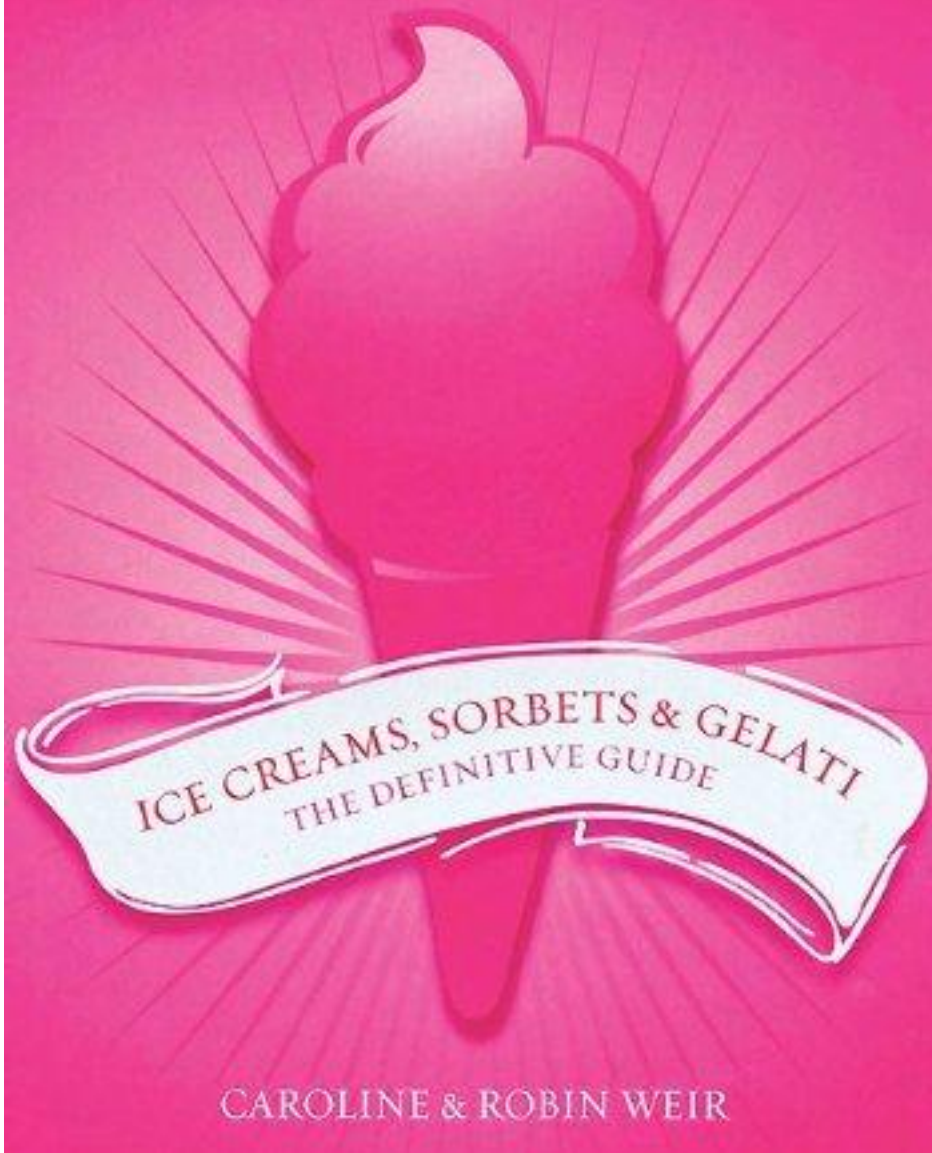


 Springer

[www.springer.com](http://www.springer.com)  
(search for Ice Cream)  
Feb., 2013



'Robin Weir's relentless research and boundless passion have inspired me for years.'  
HESTON BLUMENTHAL



**Grub Street, London  
2010**

**onicecream.com**



Dr. Bruce Tharp & Dr. Steven Young

# THARP & YOUNG ON ICE CREAM

An Encyclopedic Guide  
to Ice Cream  
Science and Technology



BRUCE W. THARP  
L. STEVEN YOUNG

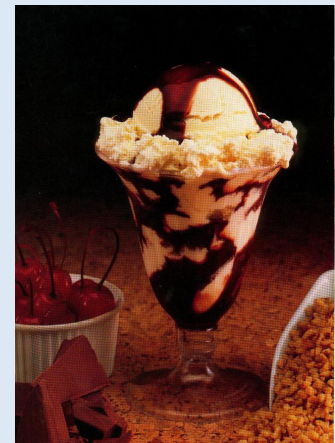
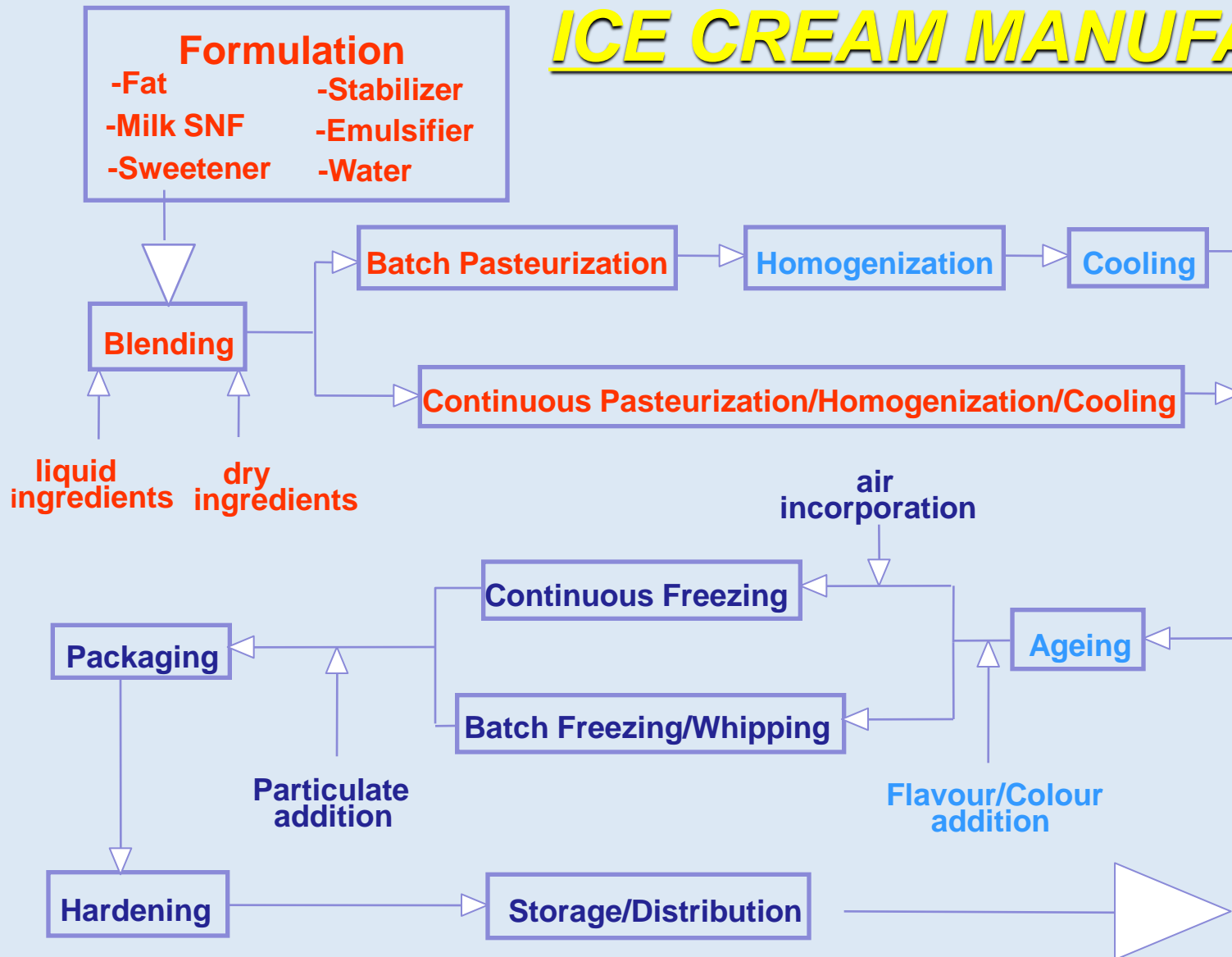
**Destech, Inc.**  
**Fall, 2012**

# Outline

- **Ice cream recipe development for batch-freezer operations**
  - Should I make my own mix?
- **Optimal storage conditions for maximal shelf-life in scooping operations**
- **Open discussion**



# ICE CREAM MANUFACTURE





# Ice Cream Mix Composition

- **Milk Fat** (5% - 10%) - 16%
- **Milk solids-not-fat** 9% - 12%
- **Sweeteners**
  - **Sucrose** 10% - 14%
  - **Glucose solids** 4% - 5%
- **Stabilizers** 0% - 0.4%
- **Emulsifiers** 0% - 0.25%
- **Water** 55% - 70%

# Ice Cream Mix Composition

- **Milk Fat** (5% - 10%) – 16%
  - Generally cream is used
  - Less need for homogenization with high-fat mixes
  - Less overrun/yield with high-fat mixes
  - With mid- to lower-fat mixes, if you don't homogenize the mix, homogenized cream (up to 20% fat) can be used

# Ice Cream Mix Composition

- **Milk solids-not-fat** **9% - 12%**
  - Generally from condensed skim or skim powder in a premium formula
  - Some also from milk and cream, which must be accounted for in recipe

# Ice Cream Mix Composition

- **Sweeteners**

- **Sucrose** **10% - 14%**
- **Glucose solids** **4% - 5%**

➤ **Glucose solids from hydrolyzed starch, adds body/texture/viscosity; not as sweet as sucrose**



# Ice Cream Mix Composition

- **Stabilizers** 0% - 0.4%
  - **Emulsifiers** 0% - 0.25%
  - **Water** 55% - 70%
- Traditional ingredients were gelatin, egg yolks
  - A stabilizer/emulsifier blend can be purchased to meet the needs of your formula/distribution
  - Water from cream and milk, or added.

# **Batch freezers**

- **3-40 L**
- **Air or water cooled condensors**
- **10-20 minutes/batch to achieve -5° C draw temperature and 50-70% overrun**

## **Advantages**

- **Small quantity**
- **Less expensive**
- **More flexibility**

## **Disadvantages**

- **Limited quantity**
- **Incorporation of ripples and particulates can be difficult**
- **Hand packing**

# Taylor Freezers



Model 220  
20L barrel



Model C118  
12L barrel  
Automated operation



Model 104  
3L barrel  
Table-top



**Carpigiani 20 L**





**Technogel 40 L**

# Flavouring

- **Goal: Sufficient high-quality ingredients for good flavour and balance**
- **Market share: it may be easy to make it, but is anyone going to buy it?**
- **Flavoured mix.**
- **Particulates: Batch freezer addition vs. hand mixing.**

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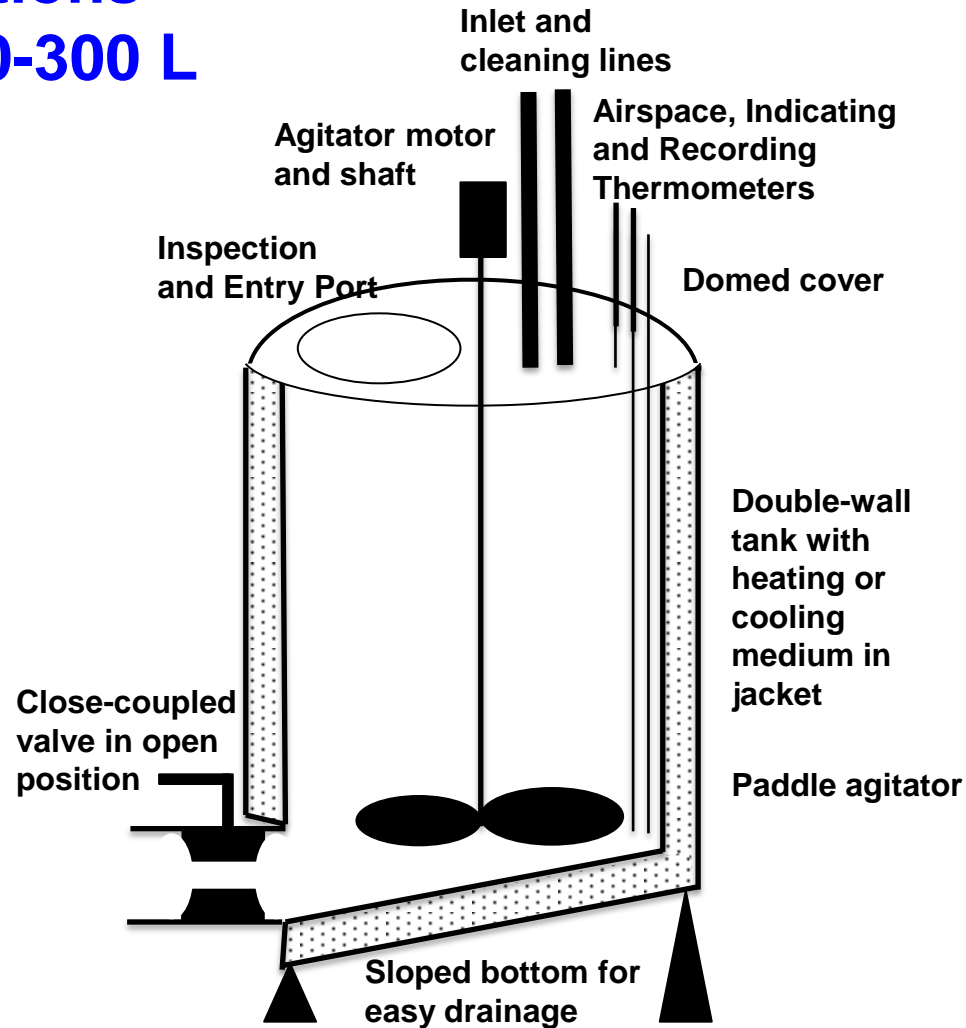
# Pasteurization

- **Batch :  $\geq 69^{\circ}\text{C}$  ( $156^{\circ}\text{ F}$ ) /  $\geq 30\text{ min.}$**
- **Kills pathogens if raw milk, cream or eggs are used; guarantee of food safety**
- **Reduces total bacterial numbers**
- **Hydrates proteins & stabilizers, if dried ingredients are used**



# Batch Pasteurizer

- Small operations could be 100-300 L







## Steam Kettle

- 20-50 L



## Double boiler

- Over a gas hot plate
- 8-20 L

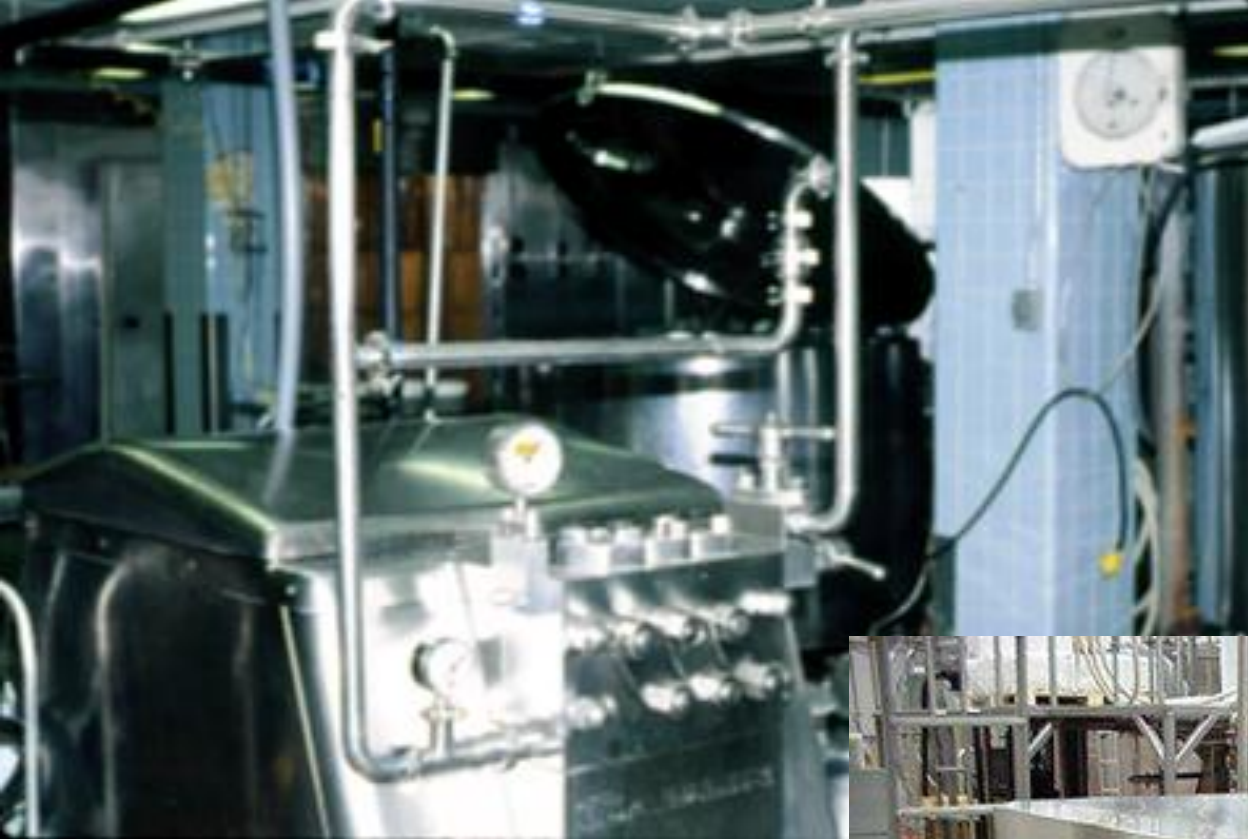
# Homogenization

- **The purposes of homogenization**
  - Reduces the size of fat globules so they won't separate out in milk or cream
  - In mix, makes possible the use of butter, frozen cream, etc.
  - In ice cream, helps to establish fat structure, which provides a smoother texture, allows for a higher overrun, and slows down the melt (structural collapse) rate.



# Homogenization

- **Do you need to homogenize mix?**
  - Maybe not, if you are using fresh cream, have a high fat and total solids content in the mix, are using batch freezing, and don't have any meltdown or texture issues.
  - Homogenized cream?





[www.technogel.com](http://www.technogel.com)



**Hoyer Promix**

# Outline

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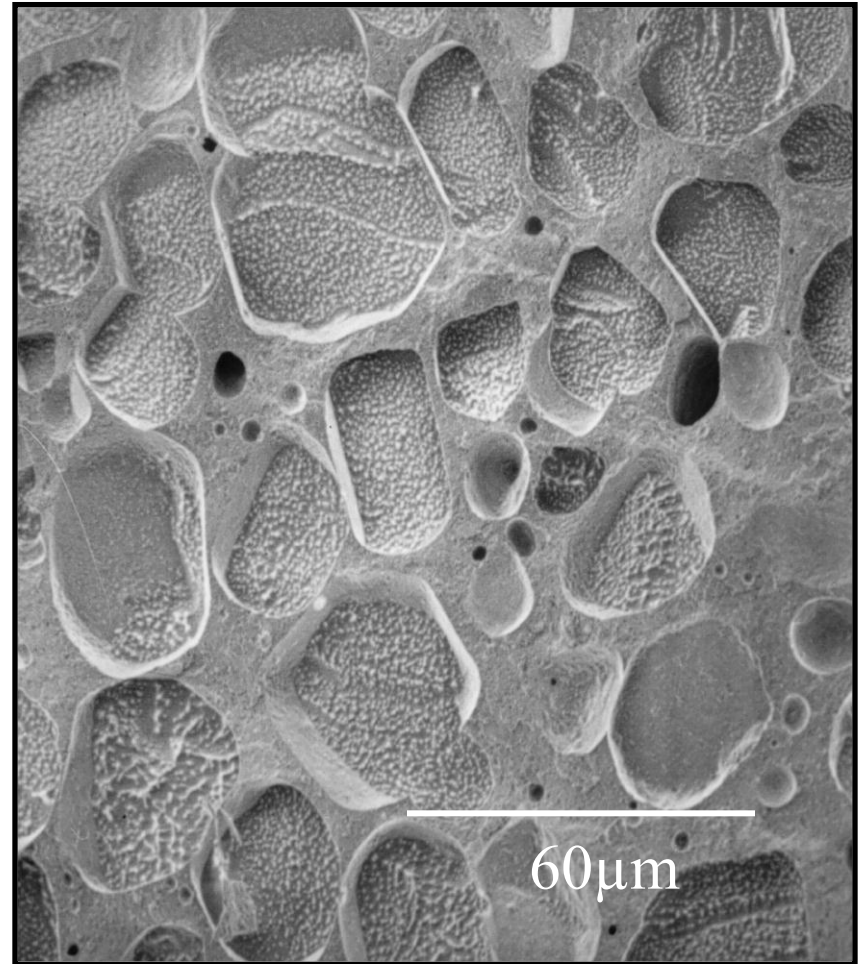
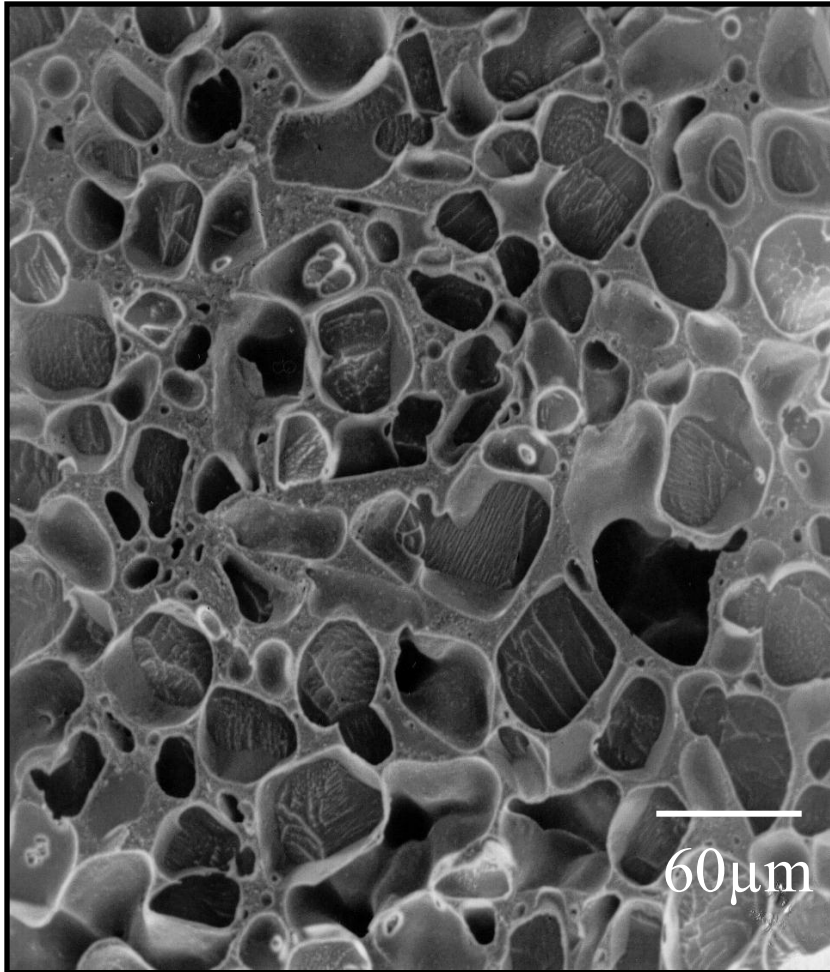


# Food Freezing: conversion of water to ice

- Initial ice crystal size distribution is controlled by freezing and hardening equipment
  - **Small crystals: smooth texture**
- Freeze-concentration of the sugars - controls ice content/hardness
  - **More sugar: softer ice cream**
- Ice Recrystallization and Heat shock
  - **Controlled by adding stabilizers and minimizing temperature fluctuations**

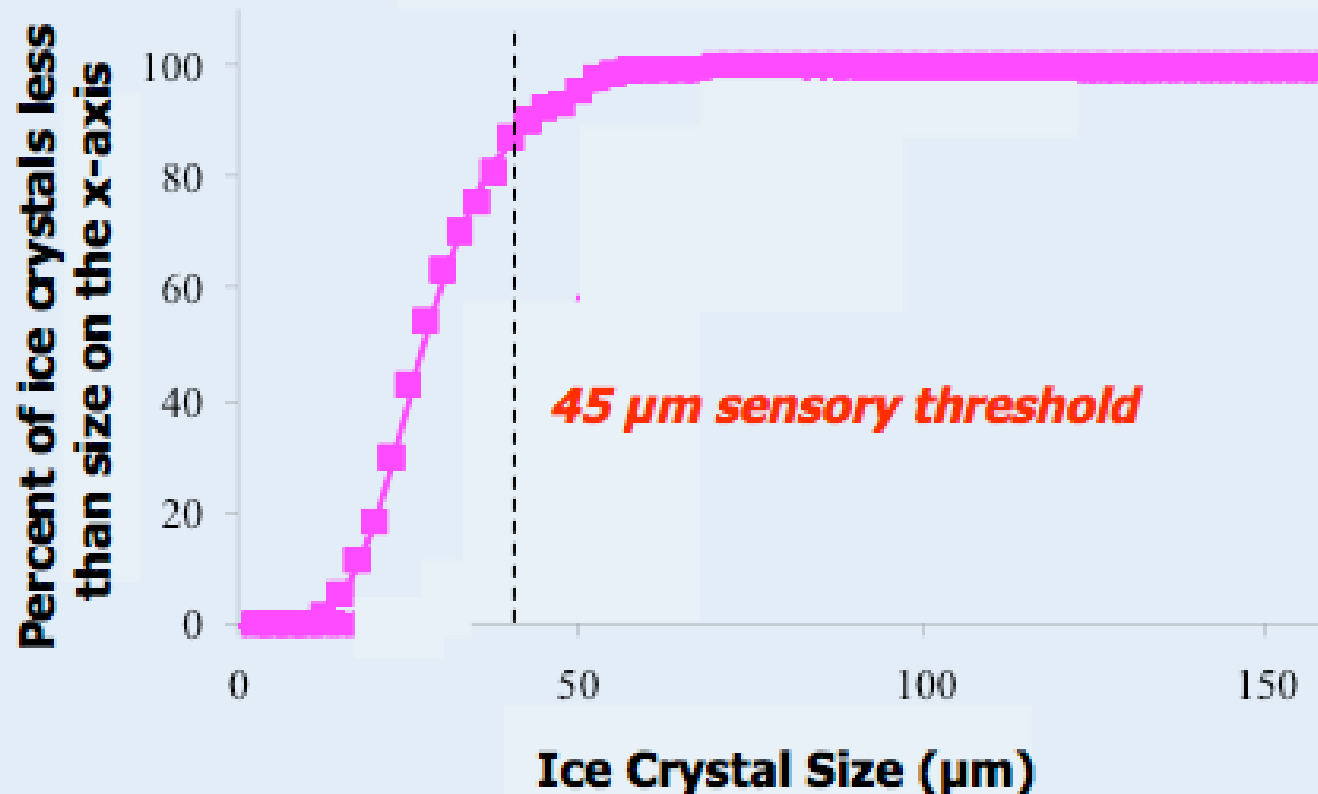


# Ice crystals in freshly hardened ice cream





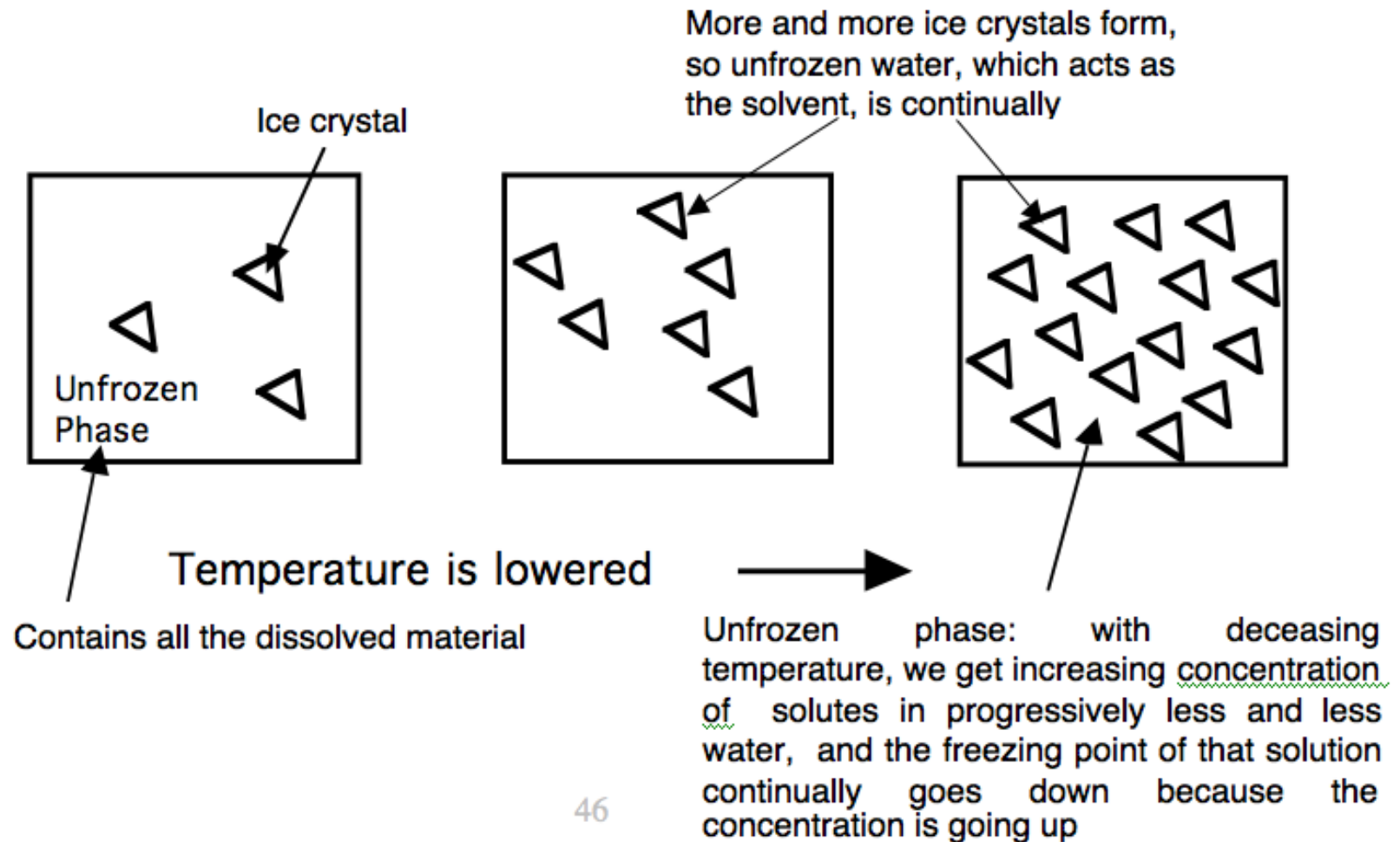
# Ice crystal size cumulative distribution in fresh ice cream



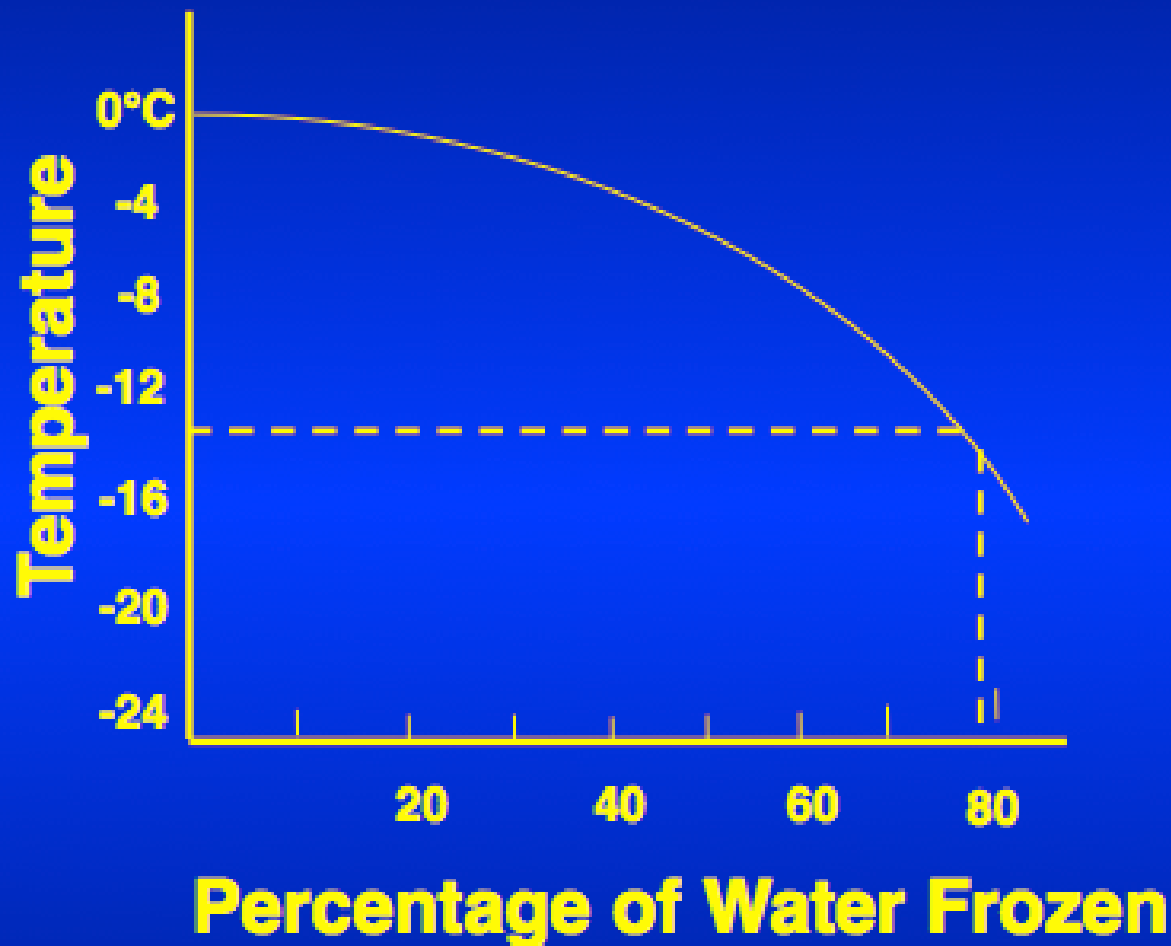
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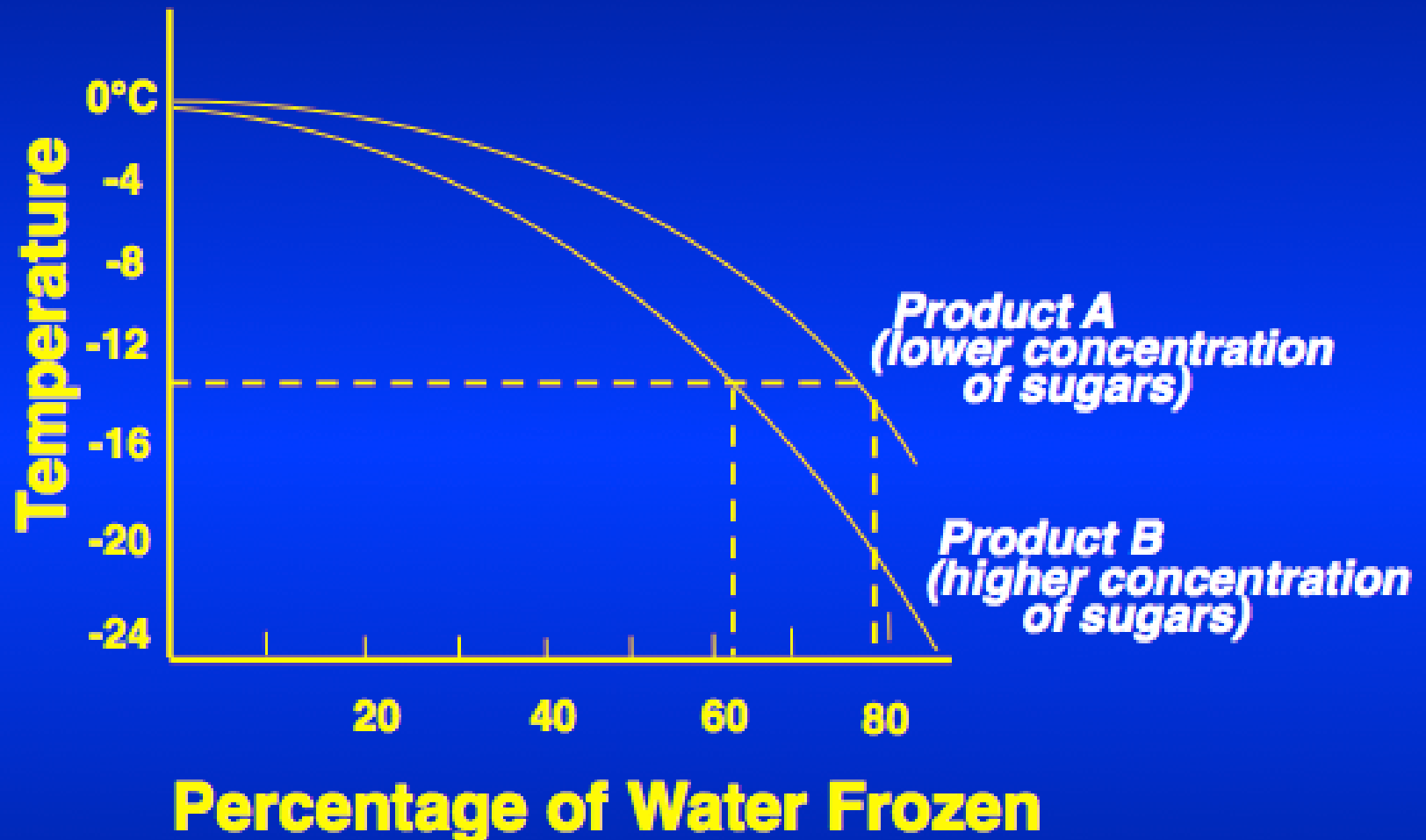
# *Freeze-concentration of the sugars establishes the ice : unfrozen water ratio at any given temperature*



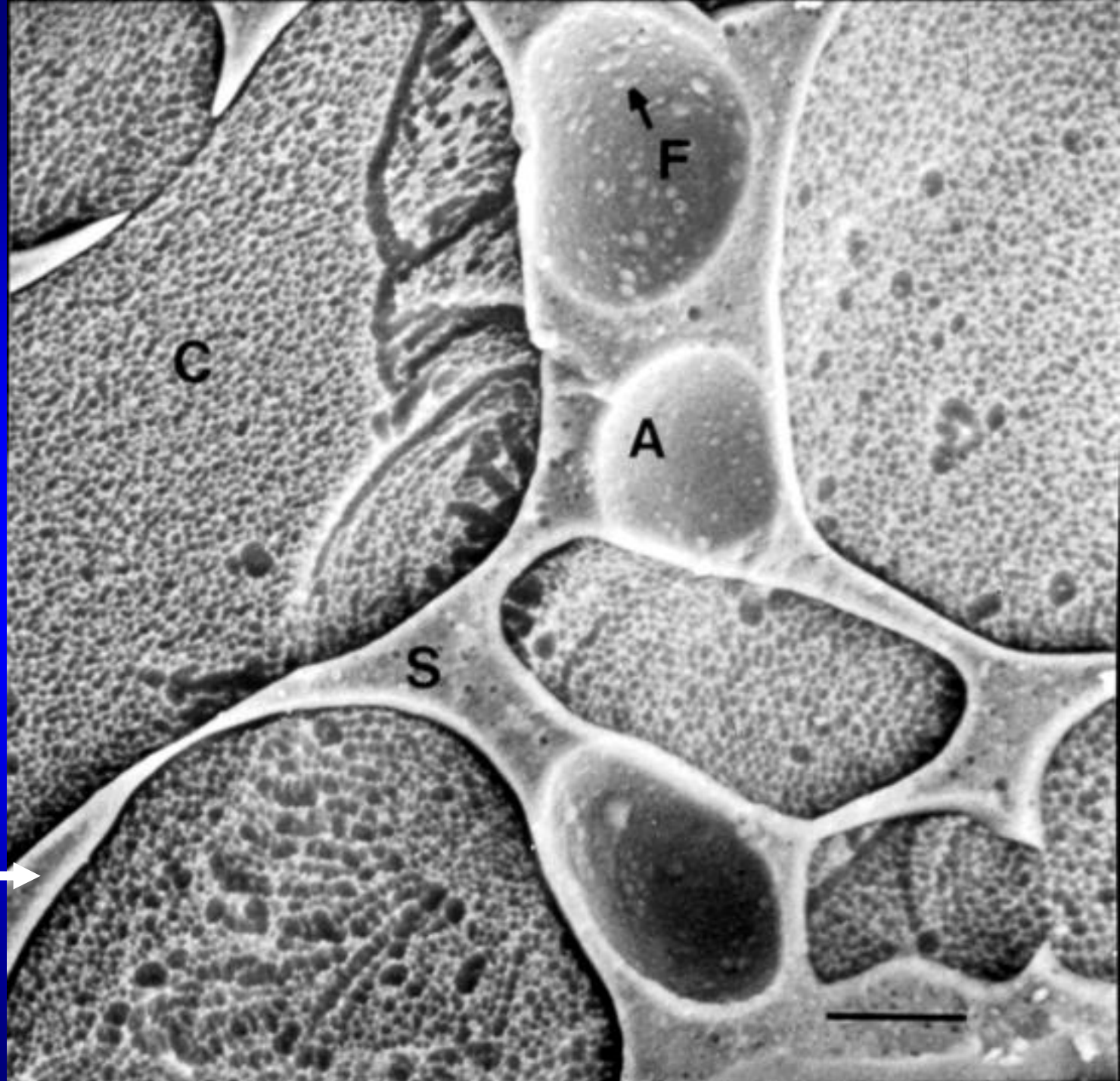
# *The Freezing Curve*



# *The Freezing Curve*



The unfrozen  
phase: expands and  
shrinks with  
temperature  
(equilibrium with  
the ice);





# Hardening

- Goal: -25°C core temperature in 4 hours or less
- Need specialized equipment



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## MASTER ICE

Freezer specifically for the workshop, with static-RS or ventilated refrigeration-RV, for storage (static refrigeration version) and for hardening and storage (ventilated refrigeration version) of ice cream and frozen dessert products.

[More information](#)

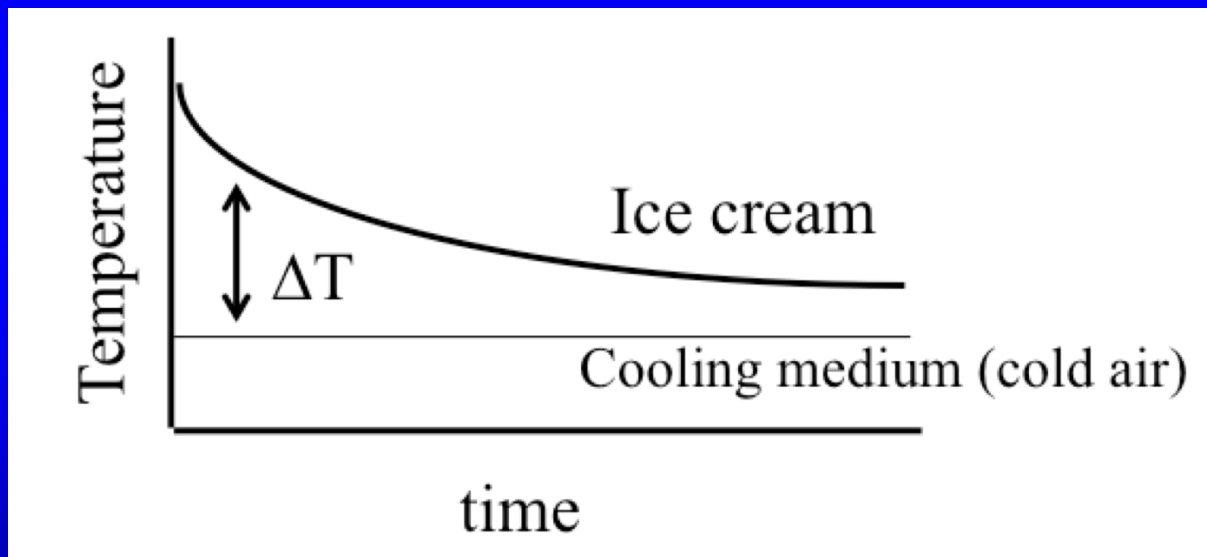
**Rate of Heat Transfer =**

**Heat Transfer co-efficient x area  
x temperature difference**

$$**Q = U \ A \ \Delta T**$$

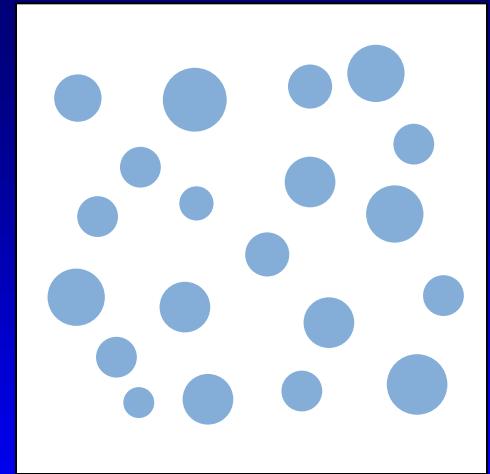
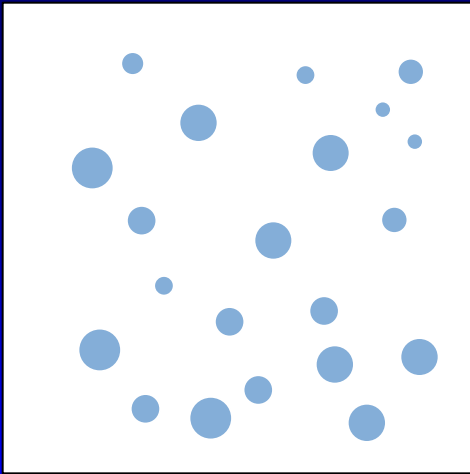
# Factors affecting hardening

- Temperature of hardening freezer - the colder the temperature, the faster the hardening, the smoother the product. Maintain high  $\Delta T$ .



# Factors affecting hardening

- **Temperature of hardening freezer - the colder the temperature, the faster the hardening, the smoother the product. Maintain high  $\Delta T$ .**
- **Circulation of air - increases convective heat transfer.**
- **Temperature of ice cream when placed in the hardening freezer - the colder the ice cream at draw, the faster the hardening; - must get through packaging fast.**
- **Size of container**
- **Composition of ice cream - related to freezing pt. depression.**
- **Method of stacking containers to allow air circulation - no 'dead air' spaces (round vs. square packages).**



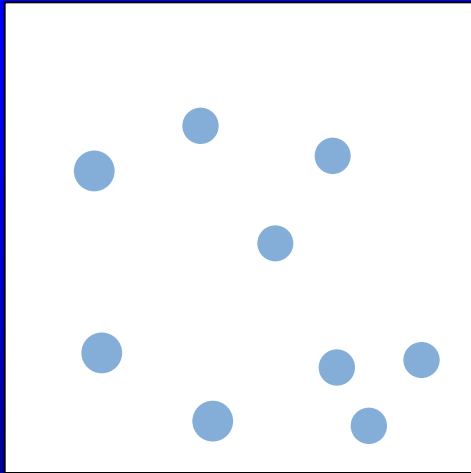
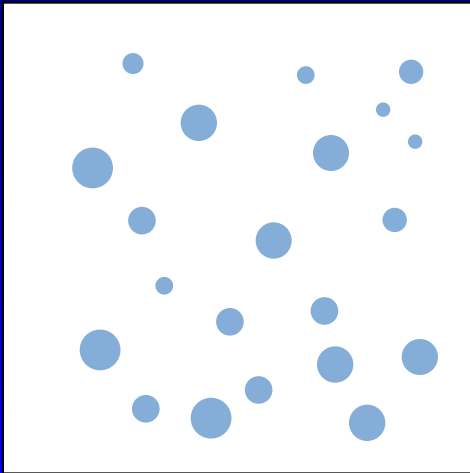
**Ice crystals after  
draw at  $-5^{\circ}\text{C}$**

- Crystals are small  
and numerous

**Ice crystals after rapid  
hardening to  $-25^{\circ}\text{C}$**

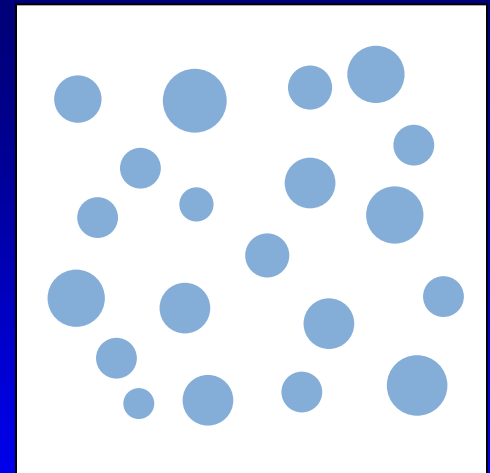
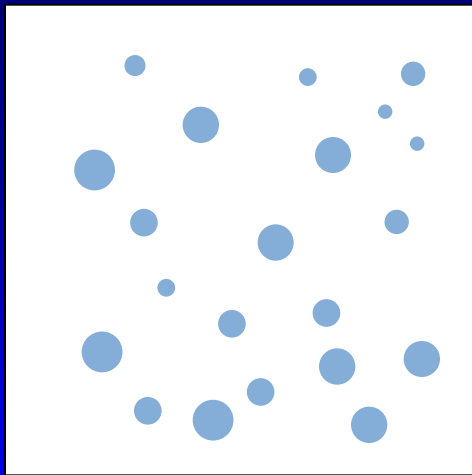
- No further nucleation
- Crystal size increases
- Crystal numbers  
preserved



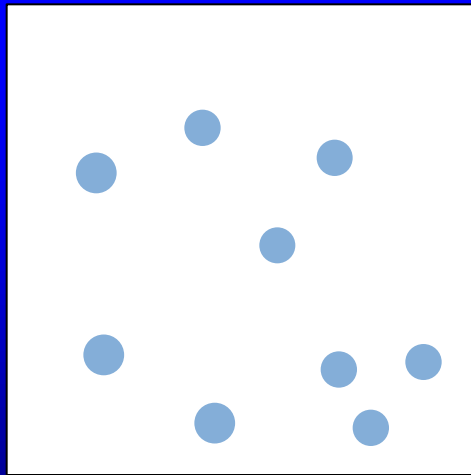


**Ice cream warms up  
before hardening**

- **Smallest crystals melt**



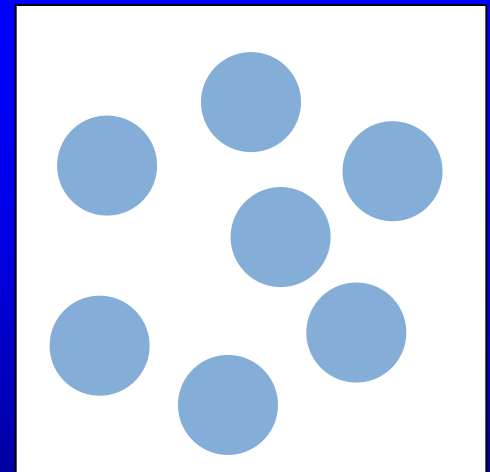
**(heat shock)**

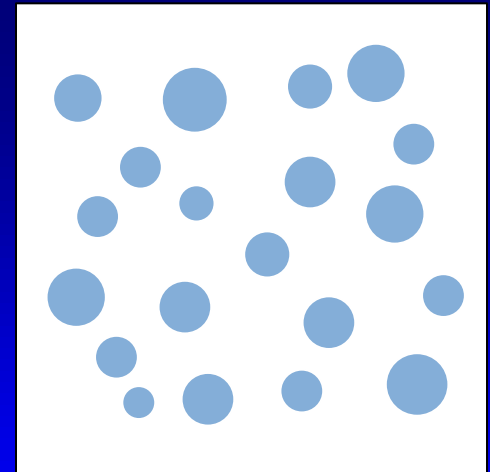
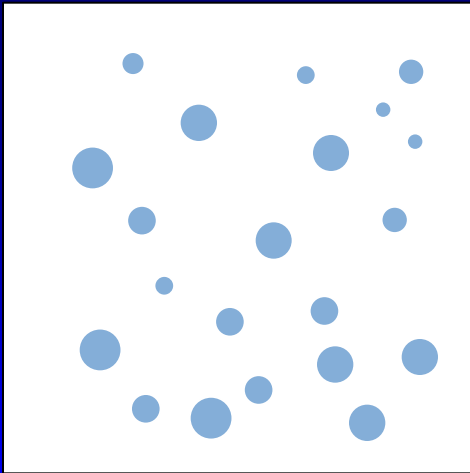


**Hardening to -25° C**

- No further nucleation
- Crystal size increases to larger size than above
- Crystal numbers reduced

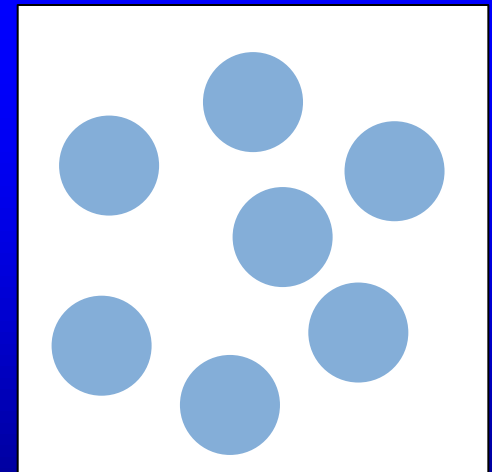
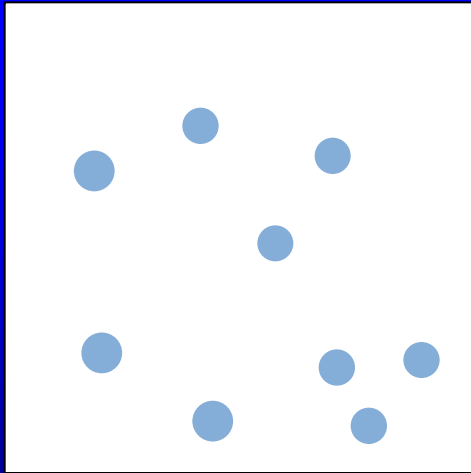
**(same ice phase volume)**





**Slow Hardening  
to  $-25^{\circ}\text{C}$**

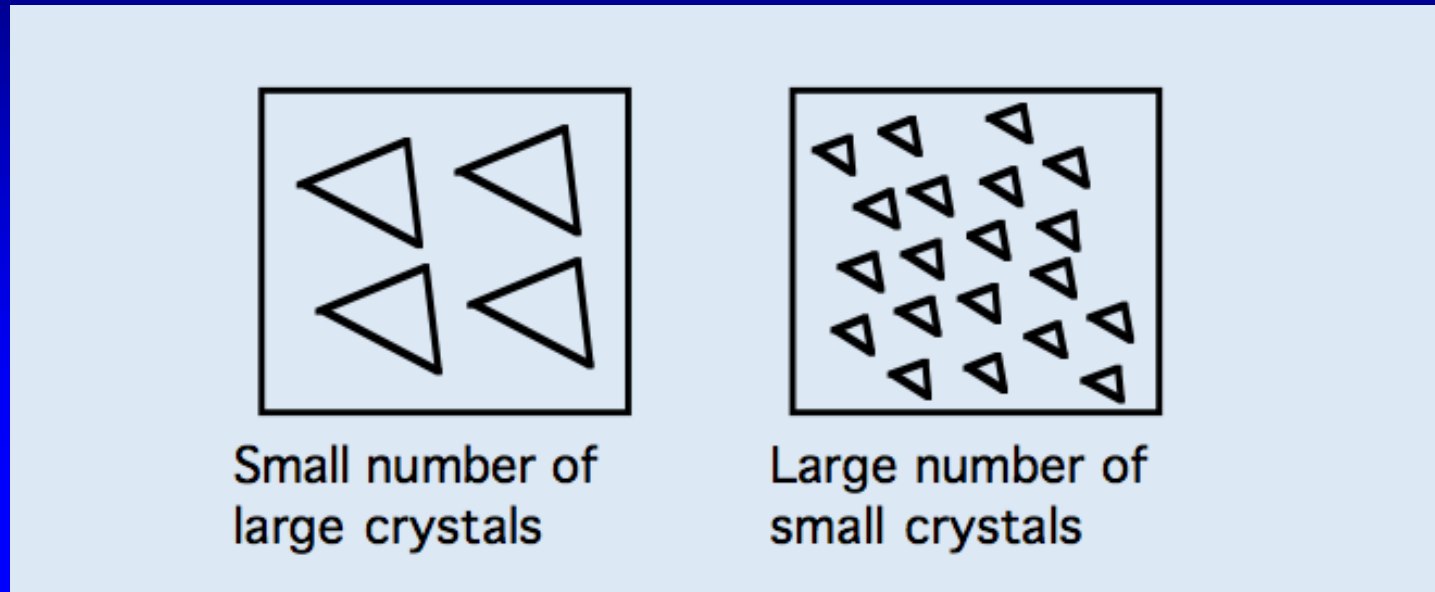
- Recrystallization during hardening
- Crystal size increases to larger sizes than above
- Crystal numbers reduced



# Food Freezing: conversion of water to ice

- Initial ice crystal size distribution is controlled by freezing and hardening equipment
  - **Small crystals: smooth texture**
- Freeze-concentration of the sugars - controls ice content/hardness
  - **More sugar: softer ice cream**
- Ice Recrystallization and Heat shock
  - **Controlled by adding stabilizers and minimizing temperature fluctuations**

# ***Recrystallization of ice in ice cream***

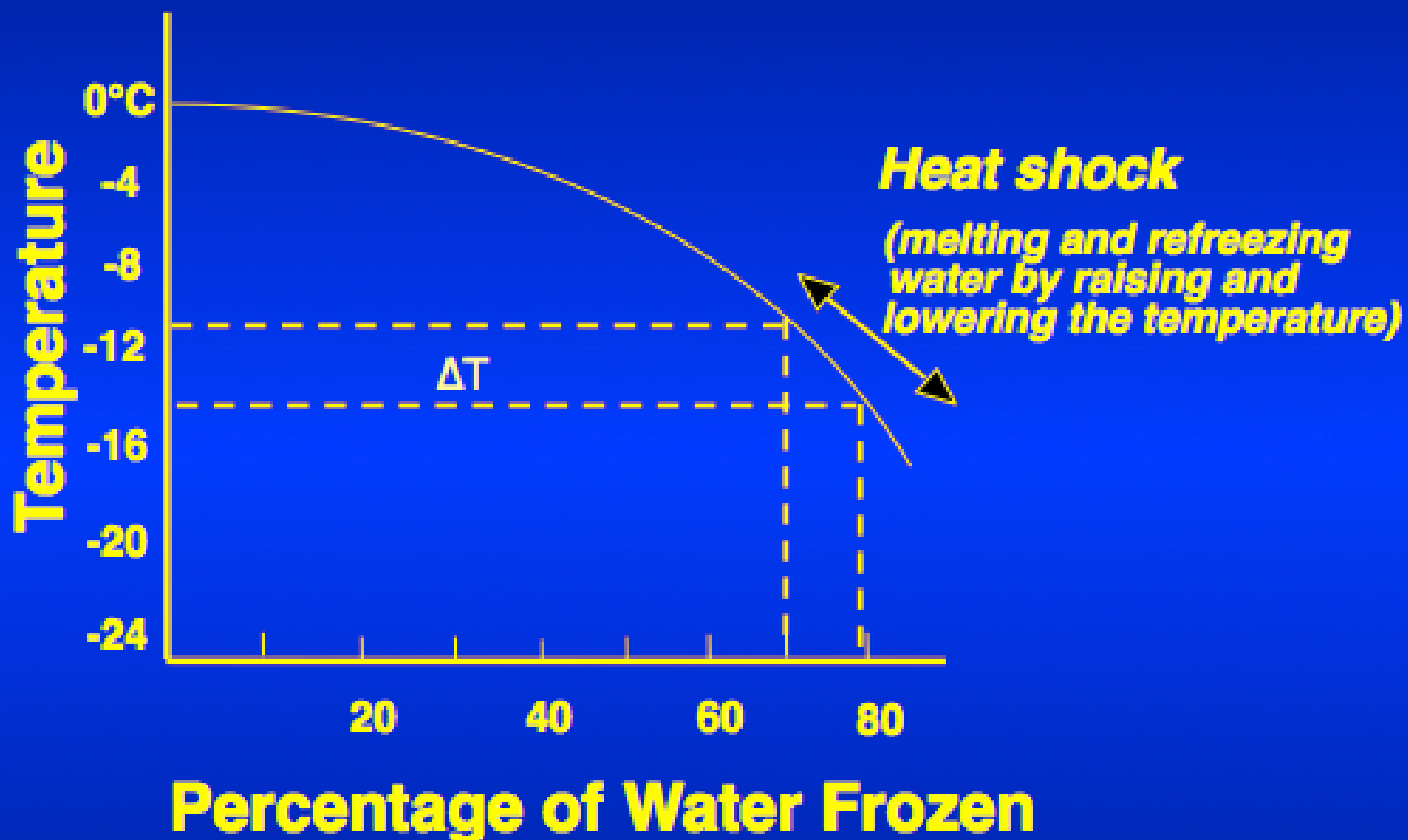


***Moving towards a more stable state,  
never goes in reverse!***

***Change is slow at low temperature but speeds up dramatically at  
higher temperatures.***

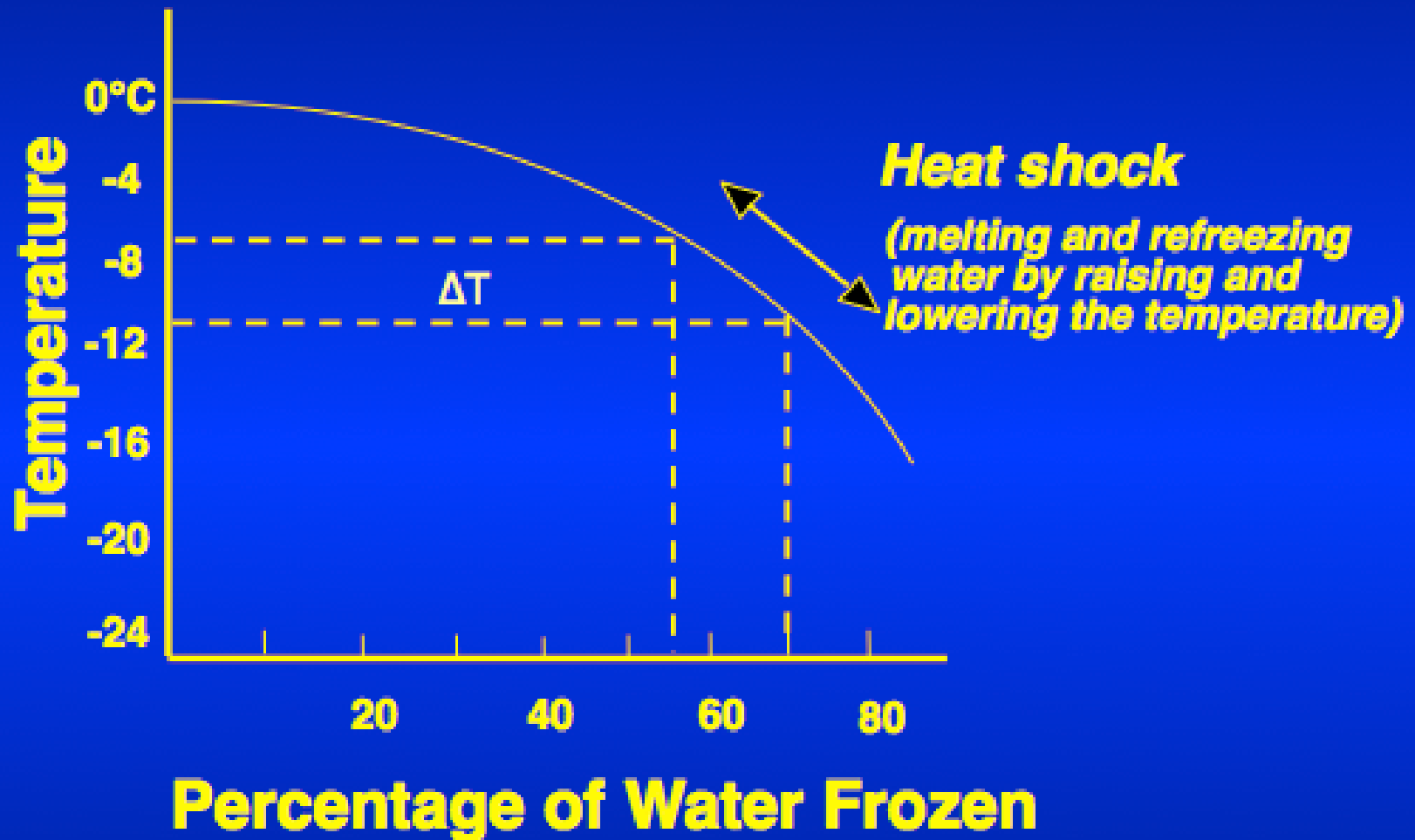
***Change is slow at constant temperature but speeds up  
dramatically with temperature fluctuations.***

# The Freezing Curve

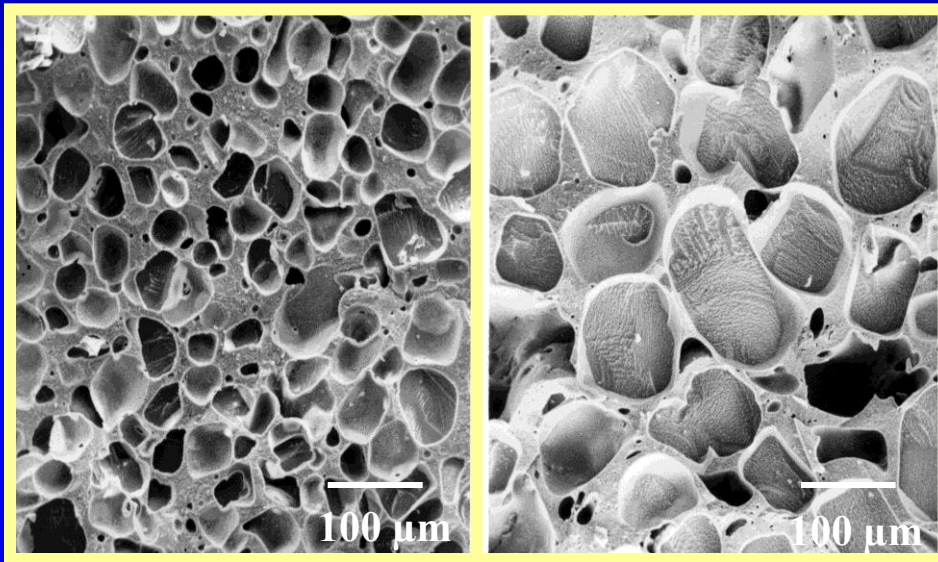




# The Freezing Curve



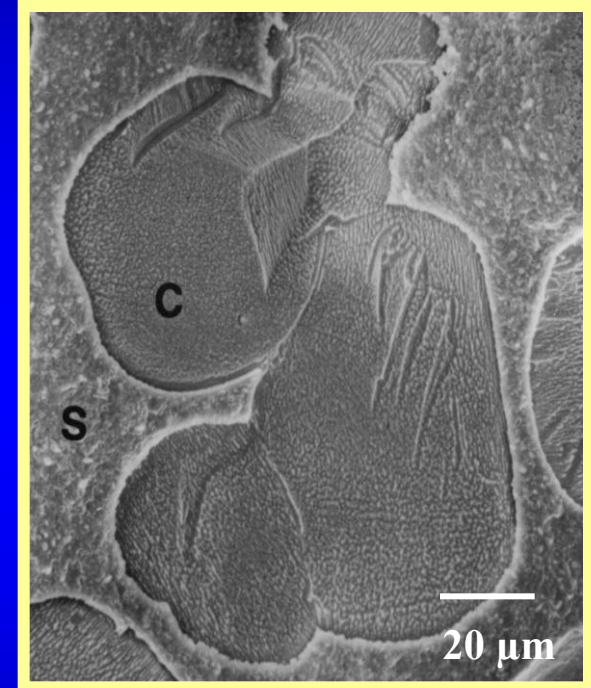
# Ice cream: the effects of heat shock



*Before*

*After*

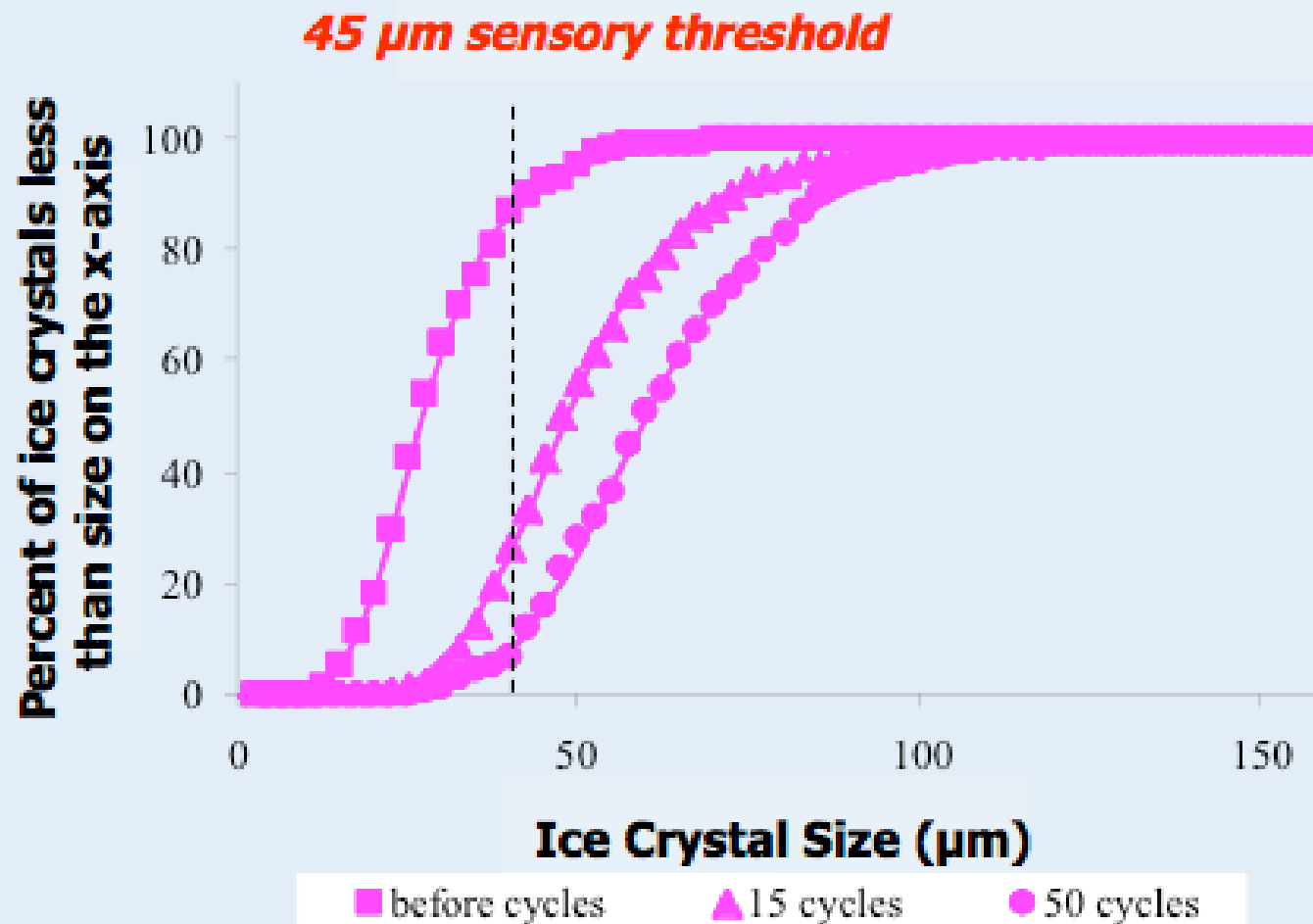
*Recrystallization*



*Accretion*

Caldwell and Goff, 1992

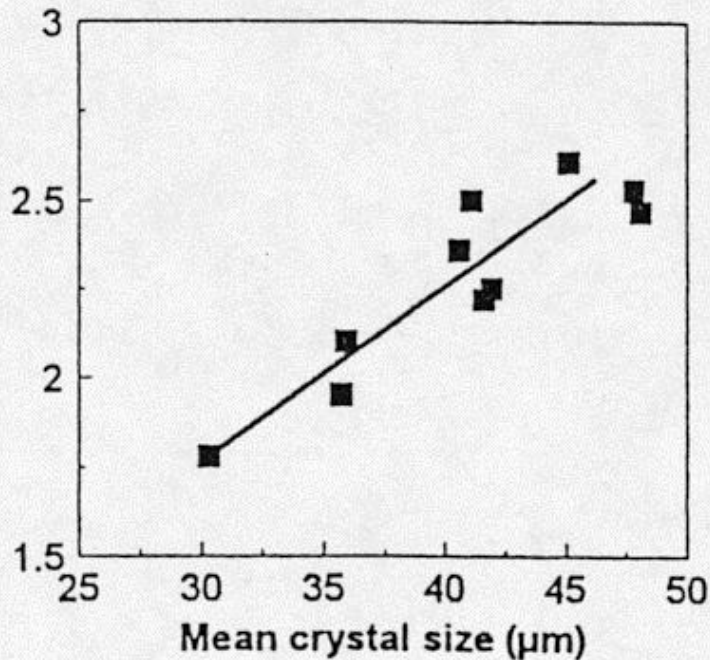
# Ice crystal size cumulative distribution in fresh and stored ice cream



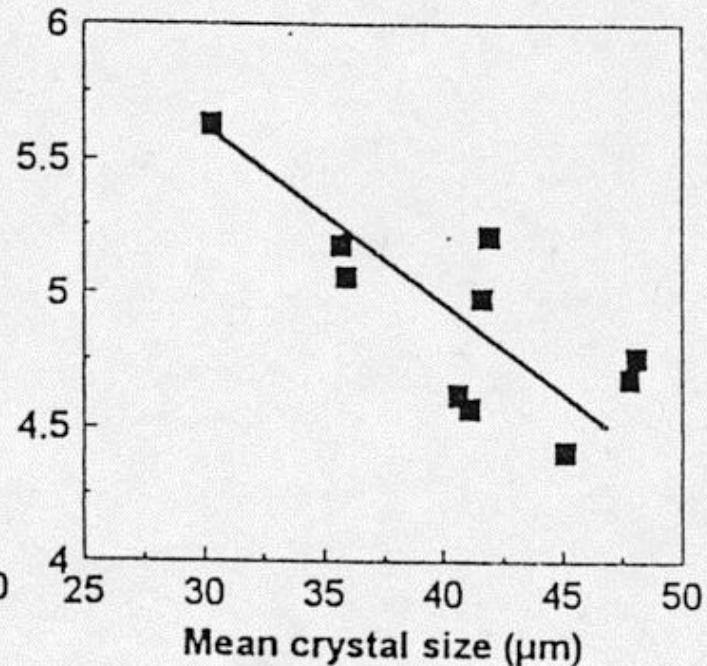
-10°C/12 hrs; -20°C, 12 hrs

## Sensory quality depends on ice crystal size

Ice crystal detectability



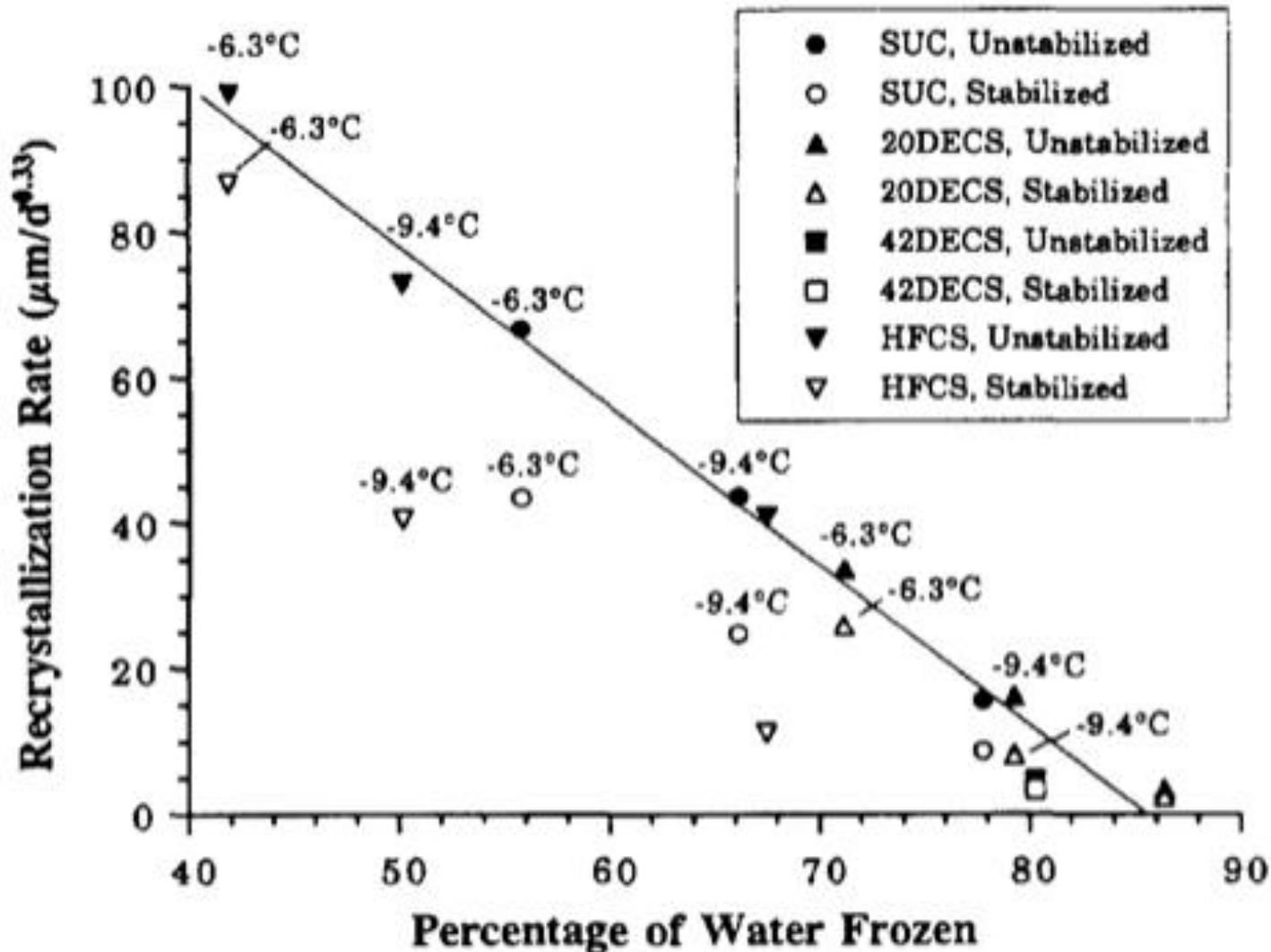
Smoothness



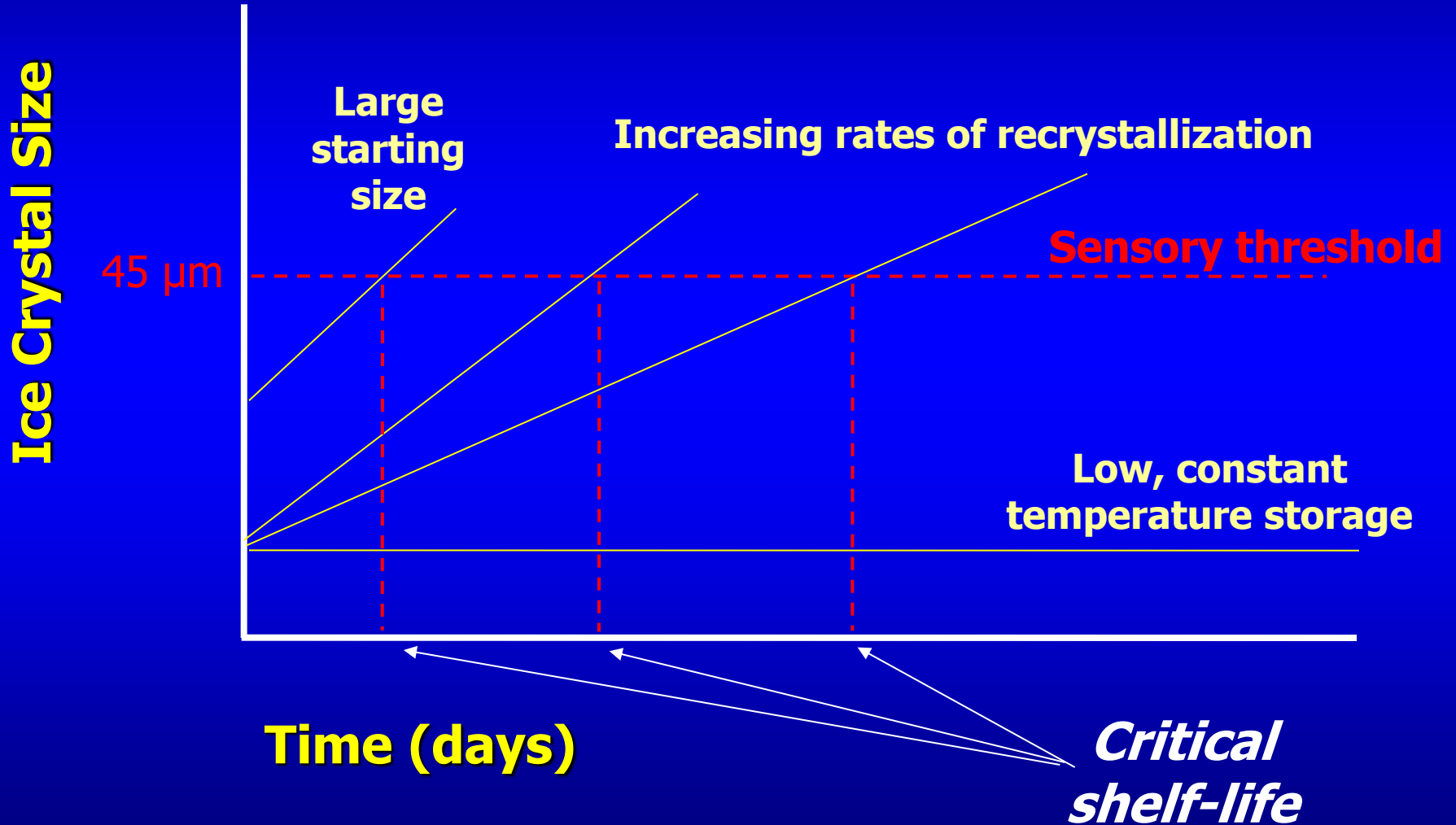
*8% fat ice cream*

**Adapted from Russell et al., J. Food Eng., 39: 179-191 (1999).**

# Recrystallization rate depends on storage temperature, freeze-concentration and stabilizers!



# Ice Cream Shelf-Life





# Ice Cream Shelf-Life

-10° C

hours

-15° C

1-2 days

-20° C

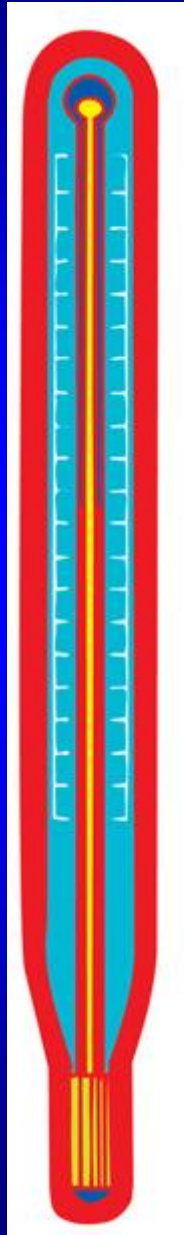
1-2 weeks

-25° C

Several weeks

-30° C

Several months

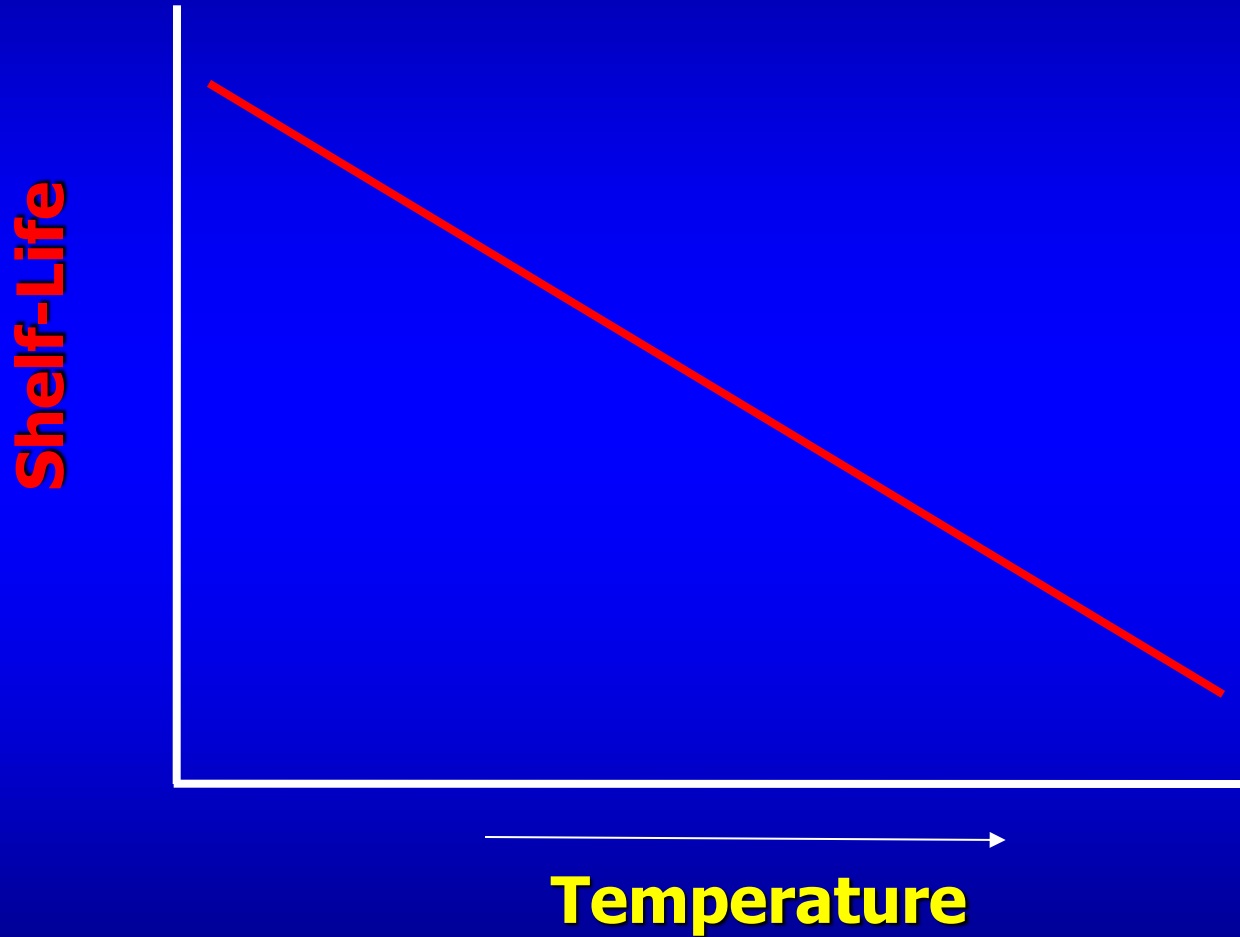


*But, depends also on freeze-concentration (sugars), stabilizers, initial starting size of crystals (manufacturing conditions), and temperature fluctuations.*

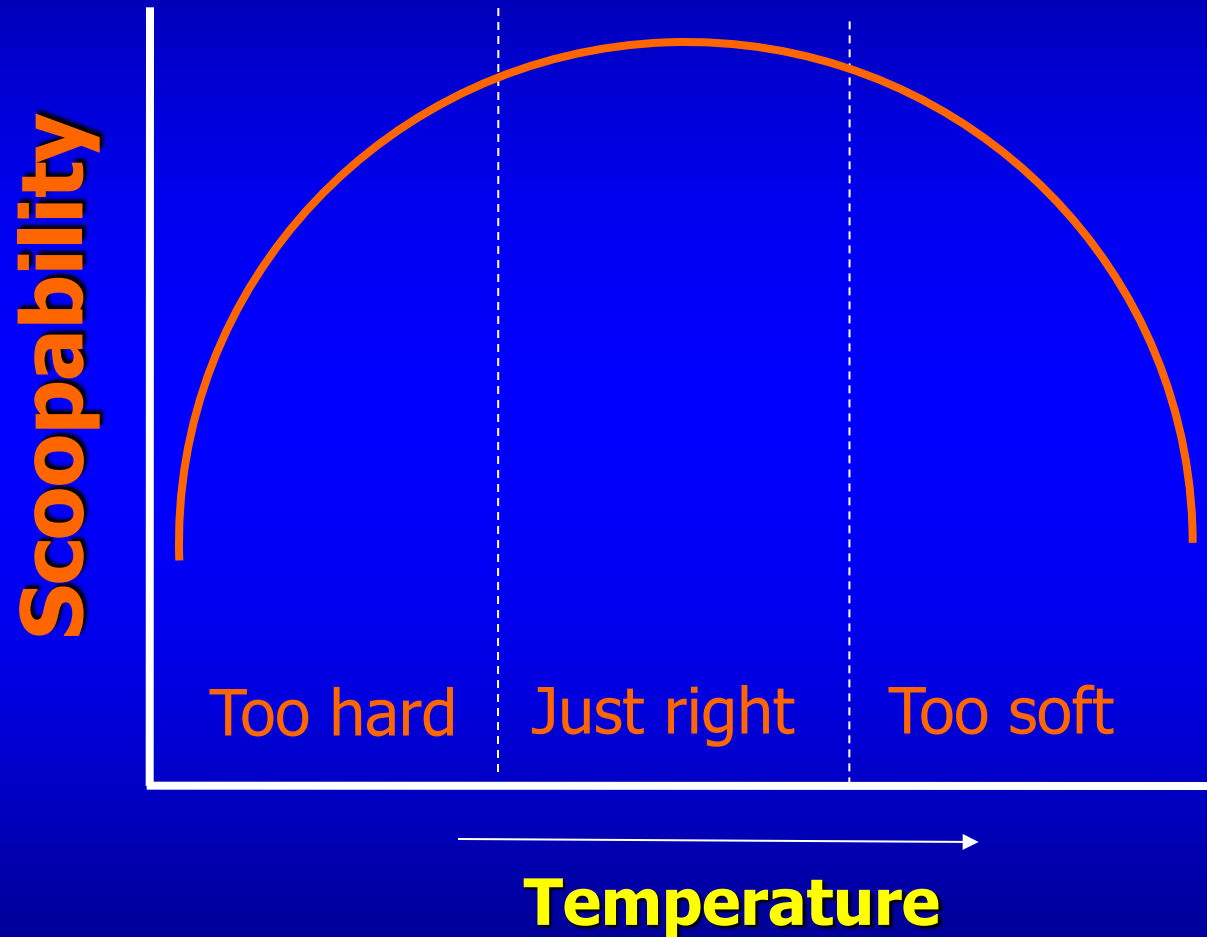
# Summary: Freezing concepts

- Fast freezing = small crystals; small crystals = smooth texture
- Solutes freeze-concentrate, dictates ice phase volume as a function of temperature (freezing curve); ice phase volume affects firmness, scoopability
- Solutes in unfrozen phase can go through a glass transition; storage at  $T < T_g$  = long term stability
- At  $T > T_g$ , small ice crystals are unstable and recrystallize; recrystallization causes coarsening of texture, loss of smoothness, limits shelf life

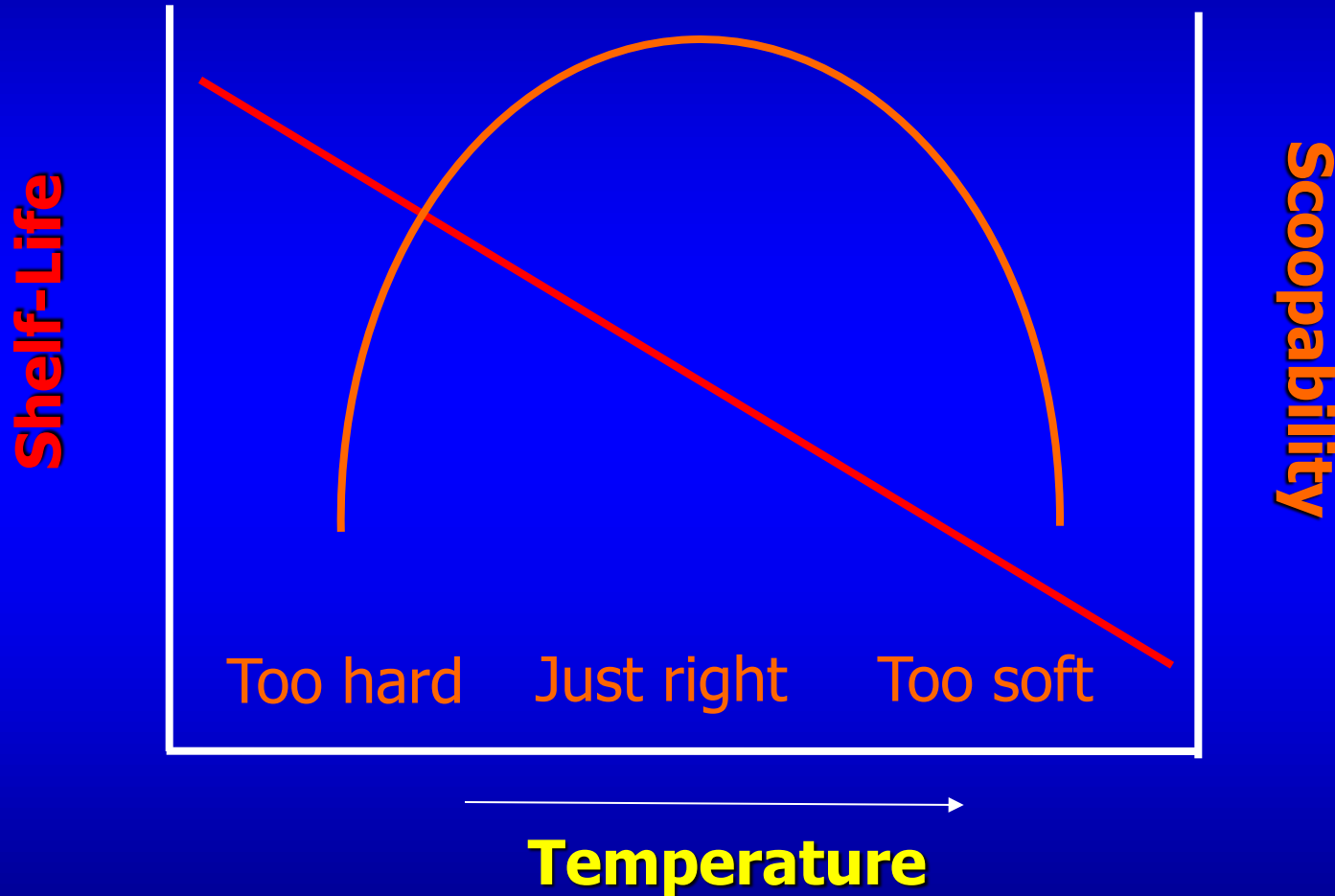
# What is the optimum cabinet temperature ?



# What is the optimum scooping temperature ?

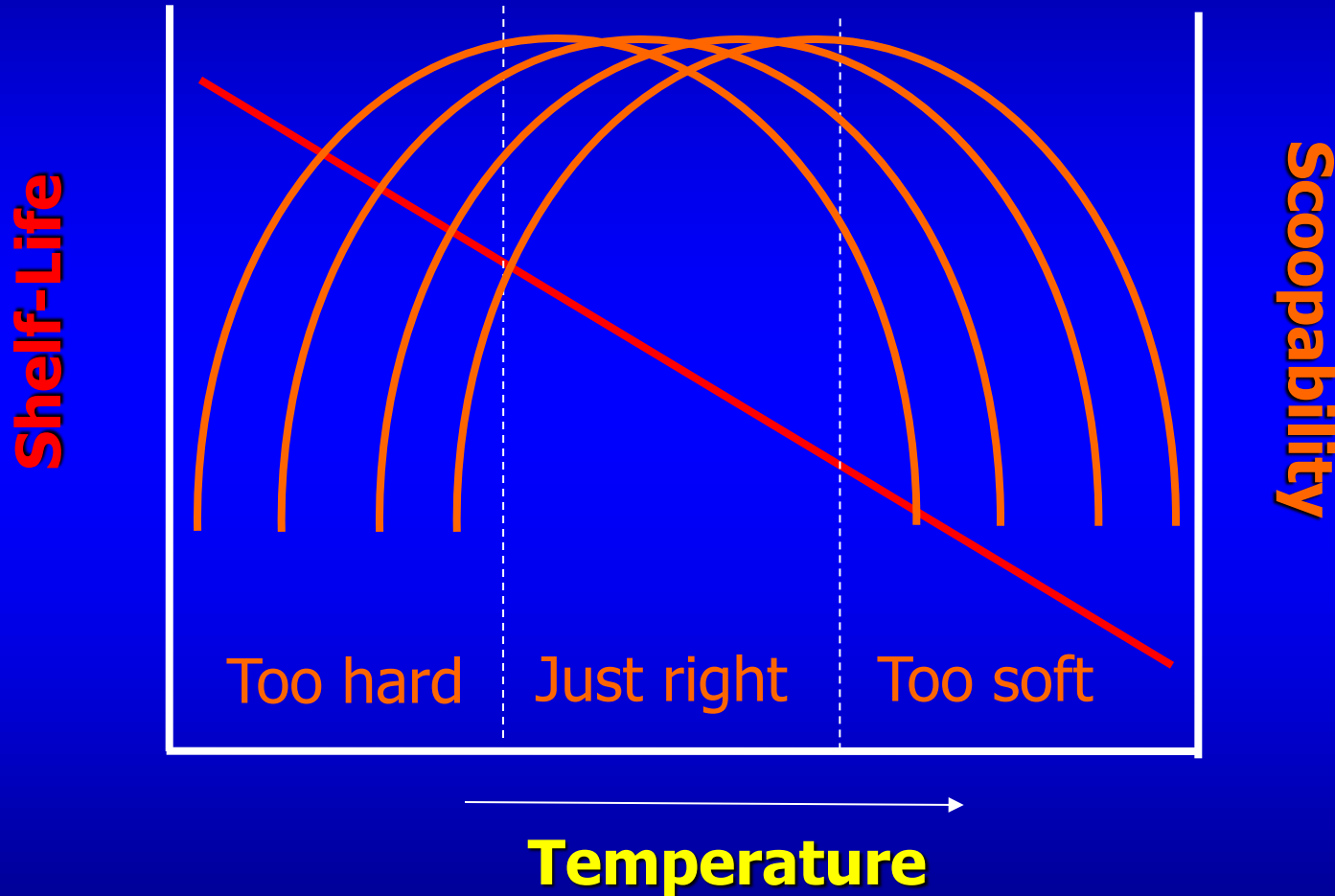


# Optimum scooping temperature leads to short shelf-life !



# Optimum scooping temperature leads to short shelf-life !

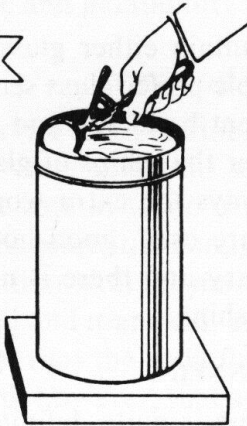
Products with differing levels of freezing point depression



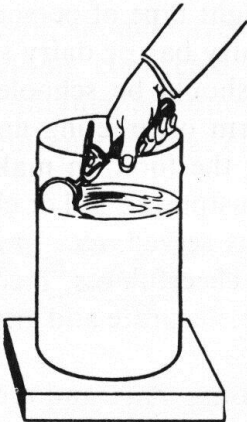


## RIGHT WAY

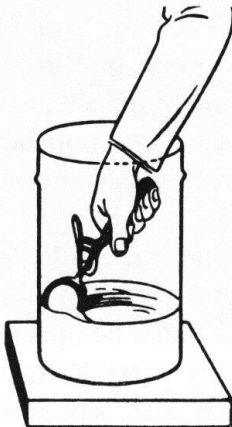
DISPENSER MOVES SHARP-EDGED DIPPER IN CIRCLE ... CUTS RIBBON OF ICE CREAM OFF SURFACE ... ROLLS IT INTO SMOOTH, ROUND BALL ... ICE CREAM IS NOT COMPRESSED



DISPENSER CONTINUES TO CUT ICE CREAM AS ABOVE ... KEEPS SURFACE LEVEL ... USES MODERATE PRESSURE ... CUTS OUT NICE, ROUND DIPS

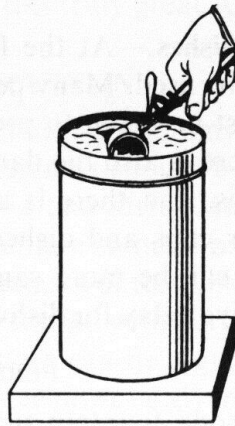


DISPENSER CONTINUES TO CUT ICE CREAM FROM NEARLY LEVEL SURFACE RIGHT TO BOTTOM OF CAN OBTAINS GREATEST NUMBER OF DIPS

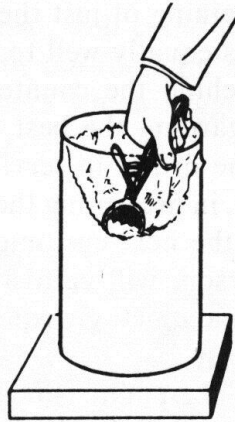


## WRONG WAY

DISPENSER JABS DIPPER INTO ICE CREAM ... DRAWS TO SIDE OF CAN WITH MAIN FORCE ... PRESSES A LOT OF ICE CREAM AGAINST INSIDE OF CAN INTO SMALL LOOKING DIP ...



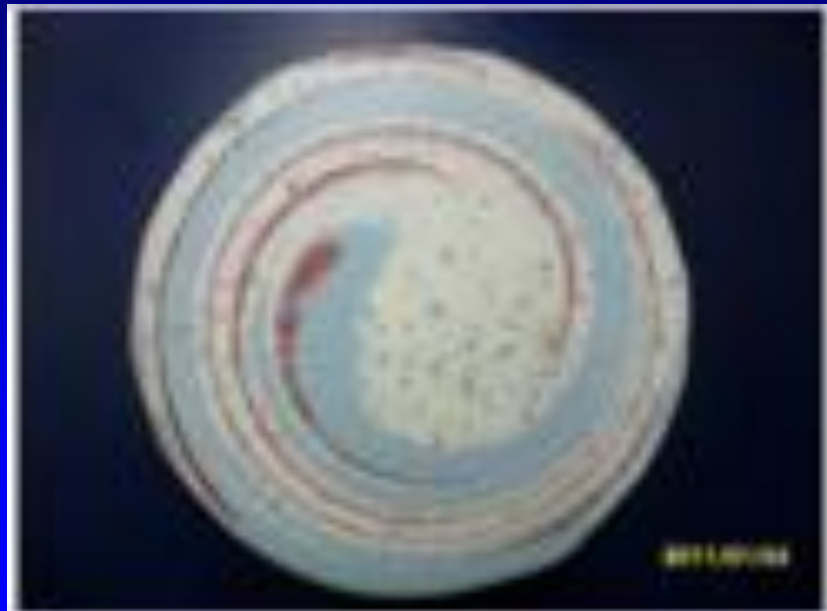
DISPENSER KEEPS JABBING WITH DIPPER ... MAKES A HOLE WAY DOWN IN CENTER ... USES HEAVY PRESSURE ... DICS THE CREAM OUT BY MAIN FORCE



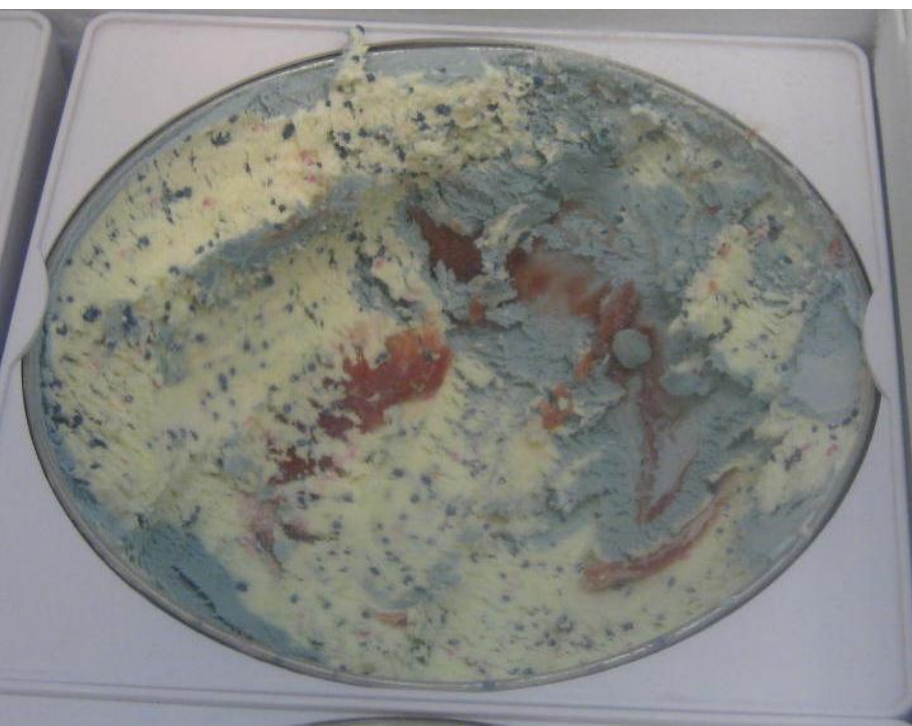
DISPENSER SHOVES ICE CREAM DOWN TO FILL UP HOLE ... PACKS ICE CREAM STILL MORE FURTHER REDUCES NUMBER OF 'DIPS' OBTAINABLE



**Marshall, Goff and Hartel,  
2003**







# **What does it take to make good ice cream?**

- **Good quality ingredients and balanced formulations**
- **Desirable flavours**
- **Rapid freezing and hardening**
- **Good control of cold-chain**

## **What can go wrong?**

- **Coarse/icy textures**
- **Sandiness**
- **Shrinkage**
- **Flavour issues: oxidation, rancidity**

# Lactose:

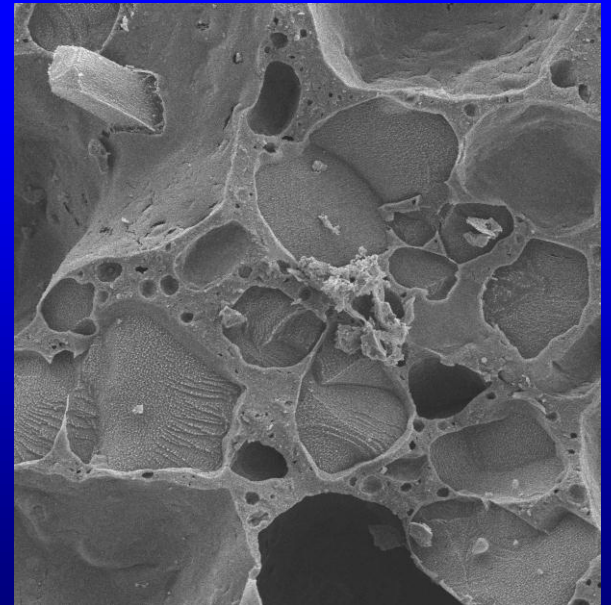
- **Milk sugar**
- **Not very soluble**
- **Can crystallize in ice cream**
  - Crystals are hard and dissolve slowly
  - 16  $\mu\text{m}$  detection threshold



# Sandiness

## ■ Sandy Texture:

- lactose crystals that do not dissolve readily and produce a rough or gritty sensation in the mouth.
- can be distinguished from "iciness" because the lactose crystals do not melt in your mouth.
- usually prevented from crystallizing by stabilizers and low temperature.



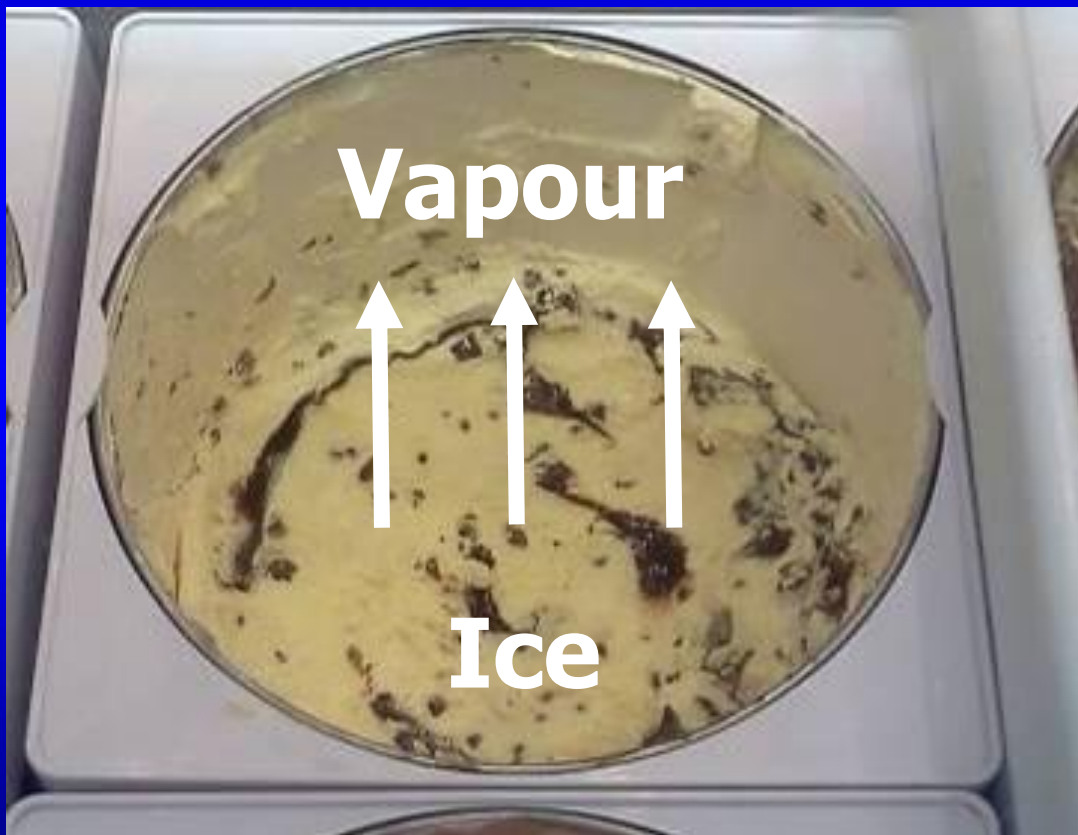


# Shrinkage





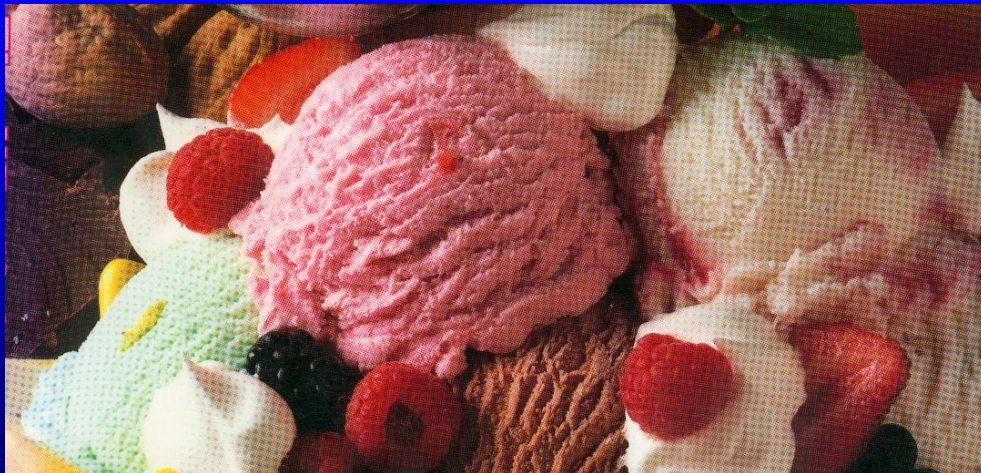
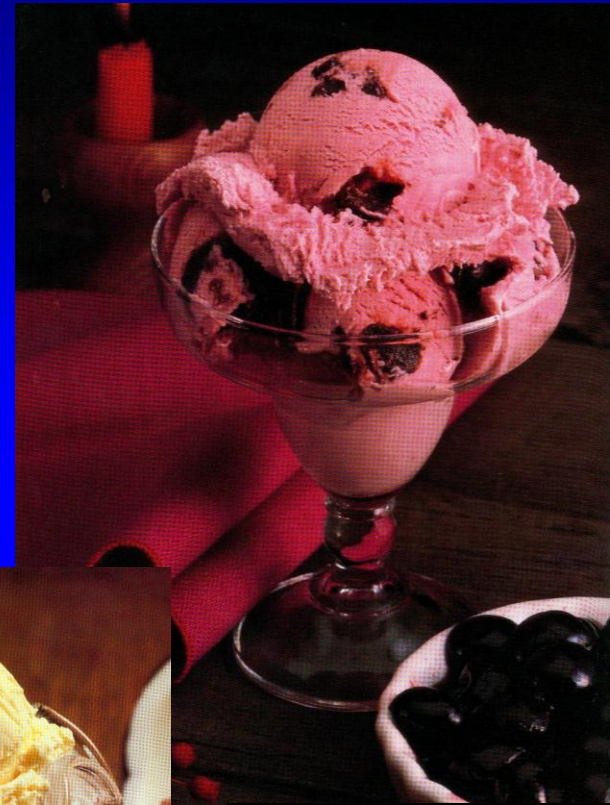
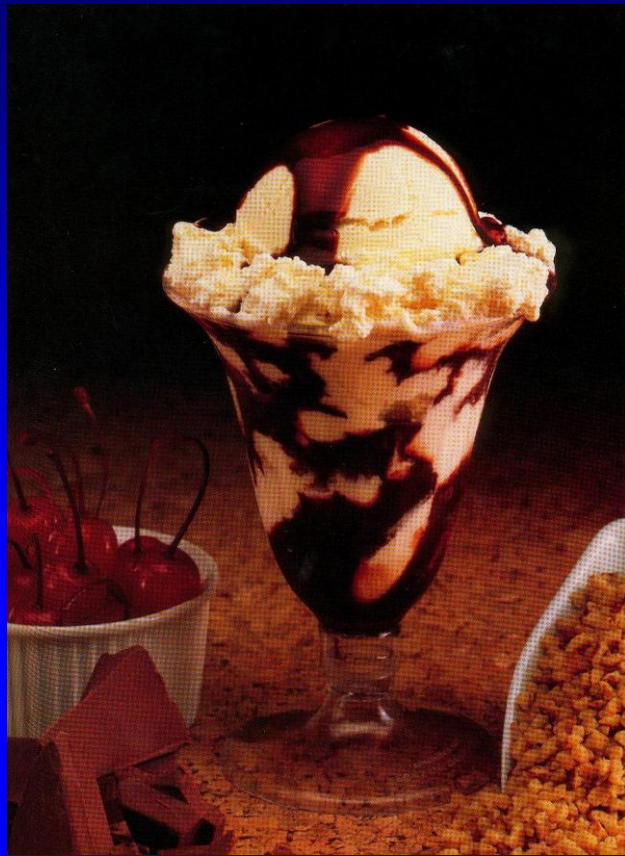
# Surface sublimation and formation of dry, gummy, discoloured layers



## Prevention:

- Minimize headspace (cutting tubs?, surface covers)
- Stabilizers
- Low temperature storage

***Quality is  
the goal!***





# Outline

- **Ice cream recipe development for batch-freezer operations**
  - Should I make my own mix?
- **Optimal storage conditions for maximal shelf-life in scooping operations**
- **Open discussion**

